

Contracting Best Practices:

Indemnification, Force Majeure and Other Remedies in a Post-COVID World

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"Early" COVID vs. "Post" COVID

"Early" COVID – 2020 and 2021

- Immediate unpredictability
- Financial monitoring and cost-cutting opportunities
- Compliance with health-related government mandated obligations
- Port congestion/factory closures
- Reduced staff
- Evaluation of existing contracts

"Post" COVID – 2022 and 2023

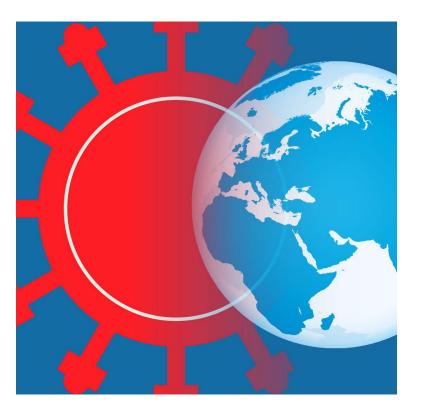
- Inflation and price uncertainty
- Tariffs/current events affecting cross-border shipments
- Financial monitoring and increased financial flexibility
- Labor shortages
- Increased operating expenses (labor costs, commercial real estate, etc.)
- Negotiate new contracts

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Managing Contractual Obligations Post-COVID

Key provisions for review:

- 1. Indemnification
- 2. Termination
- 3. Pricing
- 4. Guaranteed Delivery Terms
- 5. Force Majeure



Managing Contractual Obligations Post-COVID – Indemnification

- Risk aversion and financial flexibility for unforeseen circumstances
- Narrow vs. broad indemnification

- Indemnification may show up throughout the agreement
 - Reimbursements in the event of force majeure events or termination
- Broad Coverage for Data Breach

Managing Contractual Obligations Post-COVID – Termination

• Typically, should specify:

- Each party's termination rights
- Events triggering termination
- Notice of termination
- Whether termination is proceeded by an option to cure, and
- Each party's required performance upon termination
- Aspects to Consider:
 - Termination for convenience or short notice period
 - If early termination is permitted, require termination fees or expense reimbursement
 - Clear process for serving notice of termination
 - Option to cure default before termination permitted

Managing Contractual Obligations Post-COVID – Pricing

Inflation

- Pricing of Finished Goods and Raw Materials
 - Consider use of industrial index or commodity index
- Price Adjustment clauses
 - Context: Defining circumstances within the contract that allows for the contract price(s) to vary (i.e., pandemic, delivery delays, inflation, etc.)
 - Mechanics: Identifying the direction of the price adjustment, price cap, frequency of review, and if/when the price will be readjusted to normal price terms
 - Does the price have an added fee component for services? Consider index-based fee adjustment (CPI, PPI, etc.), frequency of review and adjustment, percentage cap etc.

Managing Contractual Obligations Post-COVID – Guaranteed Delivery Terms

- On-time deliveries
 - Who pays if goods aren't delivered on time?
- Back stocking
- Some creative solutions have emerged:
 - Flexible delivery windows
 - Non-binding delivery estimates



- Partial payment upon delivery, buyer-funded escrows
- Alternate means for inspection and acceptance (e.g. remote video or data)
- Process for substituting/expedite delivery of goods and services
- Procedure to allow seller/provider to prioritize orders among buyers

Managing Contractual Obligations Post-COVID – Force Majeure Clauses

"Pandemic," "epidemic," "COVID-19 or its variants," etc.

"Government orders"

Risk of loss/guaranteed delivery

• Post-COVID, force majeure has become one of the primary battle grounds for this issue

Impact of force majeure event - termination, ability to seek an alternative supplier, etc. Require the unaffected party to continue to perform when the affected party has ceased performance due to a force majeure event





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