Memo

To: Legal Operations Network Leadership

From: Nicholas Moses, Legal Operations Services and Networks Manager

Date: December 6, 2023

Re: 2024 Annual Meeting Call for Programs Data

In anticipation of the 2024 Annual Meeting Call for Programs, below you will find data to aid the Legal Operations Network in developing its program submissions. All data provided is representative of activity from October 1, 2021 through December 7, 2023.

2019 – 2023 ANNUAL MEETING BOOTCAMP LEGAL OPERATIONS NETWORK SESSION ATTENDANCE AND PROGRAM STATUS

Session	Attendees/ Status
2023	
Artificial Intelligence: What is Ready Now, Ready Soon, and Far Away?	277
The Strategy Session for People Who Don't Have Time to Work on Strategy	188
Legal Ops Bootcamp	82 (Registered)
Legal Innovation Shark Tank	Cancelled
Changing the Conversation: From Legal Cost Center to Business Value Driver	Declined
Executing on Intentions: Diversity, Equity and Inclusion	Declined
Law Department Mixology - Get your internal and external resource mix on point!	Declined
Level up your Law Department - How to build a digital roadmap and digital fluency across your team	Declined
The Secret Sauce to CLM (Contract Lifecycle Management)	Declined

This is not your Parents Project Management - How to successfully build a Legal PM capability	Declined
2019	
Boot Camp for Leaders of Early-Stage, Dedicated Legal Operations Functions	40

2019 – 2020 XCHANGE LEGAL OPERATIONS NETWORK SESSION ATTENDANCE AND PROGRAM STATUS

Session	Panelists	Attendees
2021 (Virtual)		
Legal Operations Bootcamp	**Denika Dwyer**, Director, Contracts, Arrow Electronics, Inc. **Vanessa Lozzi,** Senior Legal Technology and Litigation Support Administrator, Flagstar Bank, FSB **Dina Manka**, Director, Legal Business Process Management, AbbVie **Staci Van Der Snick-Novack**, Manager - Legal Operations and Development, McDonald's Corporation **Aaron Van Nice**, Vice President, Global Operations - Legal, Archer Daniels Midland Company **Daniel Young**, Operations Manager, Boston Scientific Corporation	N/A
Rightsourcing Optimization: Decision Tree-Based Approaches	**John Burke**, Assistant General Counsel, Corporate Vice President, UBS Financial Services, Inc. **Nathan Cemenska**, Director, Legal Operations and Industry Insights, Wolters Kluwer (ELM Solutions) **Sandra Svaerd,** Group General Counsel Office, Outside Counsel Management, UBS Financial Services, Inc.	30
From Hegemony to Harmony: How to create a collaborative and integrated legal delivery model & partnership between your law firms and ALSPs?	**Vishal Anand,** Senior Vice President, Contracts Management & Compliance Practice, DWF Mindcrest **Caroline Graham**, Head of External Engagement | Legal, Barclays	N/A

	Rachita Maker, Vice President - Head of Legal Operations & Compliance, Tata Communications Limited	
Transform your contract management process	N/A	49
Measuring, Reporting and Improving Outside Counsel Diversity	**Edward Blakemore**, Assistant General Counsel, Rockwell Automation **Heather Blanco**, Senior Counsel, Bridgewater Associates **Vanessa Lozzi**, Senior Legal Technology and Litigation Support Administrator, Flagstar Bank, FSB **Shannon Stevens**, Claims Manager - Legal Audit, Markel Insurance **Doug Ventola,** Managing Director, Consilio	45
Strategy Planning for Legal Operations	**Melissa Mason**, Head of Legal Operations, McKinsey & Company, Inc. **Abha Romkey**, Senior Legal Counsel, Emera Inc. **Daniel Young**, Operations Manager, Boston Scientific Corporation **Bill Young**, Head of Law Department Consulting, Elevate	76
A Day In the Life of Incident and Data Breach: A Workshop for In-House Counsel	**Toni Millican**, CEDS, Sr. Director, Information Governance & Data Protection, Trinity Industries, Inc. **Rebecca Perry**, CIPP US/G, Director of Strategic Partnerships, Exterro, Inc. **Justine Phillips**, Partner, Data Privacy & Security and Labor & Employment Practice	40
Game-Changing Process Flows: Level-up to Journey Mapping	**John Duggan**, Director, Lean Solutions, Seyfarth Shaw LLP **Christine Juhasz**, Legal Operations Associate, MassMutual Financial Group **Sheri Palomaki**, SeyfarthLean Advisor, Seyfarth Shaw LLP **Whitney Woodard**, Legal Project Manager, Seyfarth Shaw LLP	66
Solutioning Session: How to Affect Real Change in Law Firm Diversity, Equity, & Inclusion	**Nitin Batra**, Global Legal COO, Citibank, N.A.	43

	Laura Caponi, Executive Director, Bristol-Myers Squibb **Sowmyan Ranganathan**, Sr. Director, Legal Operations, AbbVie	
Solutioning Session: Anticipating and Preparing for Changes Coming by 2025	**Heather Jacobson**, Senior Manager, Legal Business Services, Deloitte LLP **Elizabeth Jaworski**, Senior Director, Head of Global Legal Operations, Astellas US LLC **Christine Juhasz**, Legal Operations Associate, MassMutual Financial Group **John A. Walker**, Principal, Deloitte LLP	58
Advanced Technology in Legal Operations; What's Working Now & How to Make It Work in Your Department	**Minh Hoang Merchant**, General Counsel | Corporate Secretary, Genome Medical, Inc. **Kimberly Karr**, Senior Corporate Counsel, Commercial, MSA Safety **Steve Poor**, Partner, Seyfarth Shaw LLP **Allison Rocca**, Legal Operations Manager, Travelers	54
Legal Ops for the Small Law Department	**Tanya Avila**, General Counsel, Bigfork Technologies, LLC **Alifya Curtin**, General Counsel, Khoros LLC **Connie Smith**, Senior Director of Legal Services, TCDI	53
Solutioning Session: How to Measure Outcomes as Part of Matter Costs	**Reese Arrowsmith**, VP, Head of Operations, Campbell Soup Company **Joseph Milcoff,** VP Litigation & Risk, FedEx Ground Package System, Inc. **Vincent Montalto**, Litigation Counsel, BASF Corporation **Chris Ochs**, Director of Outside Counsel Management, Citi	29
Maximizing Value of Support Staff	N/A	OnDemand
Using CAGR: A Better Way to Review Law Firm Rates and Reduce Costs	**Andrea Kochensparger**, Division General Counsel, Zimmer Biomet Holdings, Inc. **Brandee Martinsky**, Legal Operations Manager, Zimmer Biomet Holdings, Inc.	OnDemand
2019		
Boot Camp for Leaders of Early-stage, Dedicated Legal Operations Functions	**Lisa Girmscheid** (lcgirmscheid@ra.rockwell.com)	59

	Elizabeth Jaworski (elizabeth.jaworski@astellas.com) **Chris Kopeck** (chris.kopeck@walgreens.com) **Sowmyan Ranganathan** (sam.ranganathan@abbvie.com) **Lisa Ripley** (lisa.ripley@oracle.com) **Jack Thompson** (Jack.Thompson@sanofi.com) **An Trotter** (an.trotter@hearst.com) **Staci Van Der Snick-Novack** (staci.vandersnick-novack@us.mcd.com) **Daniel Young** (Dan.Young@bsci.com)	
Resource Optimization: From Theory to Actuality	**Lauren Chung** (lchung@hbrconsulting.com) **W. Brian Edge** (Brian.Edge@mastercard.com) **Laurie Hansen** (laurie.hansen@mutualofomaha.com) **Maureen Harms** (maharms@mmm.com)	72
Design Thinking in the Law Department: It's definitely possible	**Mohammed Ajaz** (mohammed.z.ajaz@nationalgrid.com) **Laura Maechtlen** (lmaechtlen@seyfarth.com)	46
How Modern Document Management Enables Legal Department Transformation	**Dan Carmel** (dan.carmel@imanage.com) **Julie Richer** (jmricher@aep.com) **Daniel Young** (Dan.Young@bsci.com)	58
How to Build a Legal Technology Roadmap	**Jodie Baker** (jodie.baker@xakiatech.com) **Marc Jenkins** (marc.jenkins@asurion.com) **Katrina Keiffer** (katrina.keiffer@navistar.com)	59
Applying Data-driven Processes to Legal Operations	**Matthew Gasaway** (matthew.gasaway@abbvie.com) **Charlotte Main** (CMain@littler.com) **An Trotter**	119

	(an.trotter@hearst.com)	
"Buy or Build?" An Old Question Takes on New Meaning for Law Departments	**Reese Arrowsmith** (reese_arrowsmith@campbells.com) **Nitin Batra** (nitin.batra@citi.com) **Chase D'Agostino** (chase.dagostino@quislex.com) **Cade Lobodzinski** (cade_lobodzinski@mcafee.com) **Carol Simcox** (carol.simcox@te.com)	35
AI is HUGE, but you have to start small	**Jeffrey Marple** (jeff.marple@libertymutual.com)	23
Managing by Fact and taking action based on data: 10 operational dashboards critical to in house legal departments	**Tanya Avila** (tanyamavila@hotmail.com) **Melissa DeHonney** (mldy@novonordisk.com) **Samantha Frasso** (sfrasso@tiaa.org) **Bradley Rogers** (BradleyRogers917@gmail.com)	83
Aligning Legal Processes for Success	**Lesley Garafola** (lesley.garafola@barings.com) **Katrina Keiffer** (katrina.keiffer@navistar.com) **Ryan Murphy** (ryan.murphy@lyondellbasell.com) **Nathan Wenzel** (nwenzel@simplelegal.com)	73
Collaboration in Legal Operations: Bridging Law Firm and Law Department Gap	**David Cambria** (david.cambria@bakermckenzie.com) **Sheila Kennedy** (sheila.m.kennedy@medtronic.com) **Lisa Ripley** (lisa.ripley@oracle.com) **Robin Snasdell** (rsnasdell@consilio.com)	44
You Say You Want a Revolution- Big Changes in the Industry and Implications for Legal Operations Professionals	**Reese Arrowsmith** (reese_arrowsmith@campbells.com) **Laura Caponi** (laura.caponi@bms.com) **Elizabeth Jaworski** (elizabeth.jaworski@astellas.com)	62

	Sowmyan Ranganathan (sam.ranganathan@abbvie.com) Julie Richer (jmricher@aep.com)	

2021 – 2023 LEGAL OPERATIONS INTEREST GROUP EVENT ATTENDANCE NUMBERS

Mar-21			
Date	Meeting	Topic	Attended
3/4/2021	Internal Resource Management	Driving Internal Recognition in a Pandemic.	20
3/8/2021	External Resource Management	Using KPIs More Effectively to Manage Legal Services	42
3/17.21	Information Governance & eDiscovery	O365 eDiscovery tools and supplemental tools for eDiscovery with insight into how Microsoft implements its own functionality	27
3/18/2021	Metrics & Analytics	Contract Management Metrics: Evaluating Key Performance Drivers & Measurres	46
3/23/2021	Tools & Technology	Contract Management Checklist	33
Apr-21			
Date	Meeting	Topic	Attended
4/8/2021	External Resource Management	Closing Communication Gaps with Your Firms; Findings from a Survey Report Comparing Firm	23
4/13/2021	Process, Project & Knowledge Management	roundtable discussion on project priorities for the coming year	21
4/20/2021	Tools & Tech & Internal Resource Management	The challenges of working in a decentralized/remote environment, both physically and culturally	33
4/21/2021	Information Governance & eDiscovery	Managing Dept. Knowledge Through Use of Tools, Templates, Job Aids & SOP's	11
May-21			
Date	Meeting	Topic	Attended
5/6/2021	Internal Resource Management	What is Your Re-entry Plan?	20

Date	Meeting	Topic	Attended
5/11/2021	Process, Project & Knowledge Management	Oracle Legal Knowledge Management	34
5/13/2021	External Resource Management	Negotiating Pricing	21
5/19/2021	Information Governance & eDiscovery	Messaging Applications	22
5/20/2021	Metrics & Analytics	Budgeting & Forecasting	48
5/25/2021	Tools & Technology	Use of Technology Across Decentralized/Remote Environments: Connecting the Dots	22

Jun-21			
Date	Meeting	Topic	Attended
5/7/2021	Internal Resource Management	virtual Xchange 2021 interest group meeting	12
6/10/2021	External Resource Management	virtual Xchange 2021 interest group meeting	3
6/22/2021	Tools & Technology Interest	virtual Xchange 2021 interest group meeting	28

Jul-21			
Date	Meeting	Topic	Attended
7/13/2021	Process, Project & Knowledge	Legal Division Portal (powered by Sharepoint)	57
7/15/2021	Internal Resource Management	What is an Admin Role These Days?	27
7/15/2021	Metrics & Analytics	Annual Organizing Meeting - Get Acquainted/Annual Agenda Topics	34
7/21/2021	Info Governance & Discovery	Open Discussion	12
7/22/2021	External Resource Mgmt	What Initiatives are Underway on Your Roadmap?	18
7/27/2021	Tools & Technology	Ubiquetous Tools	32

Aug-21			
Date	Meeting	Topic	Attended
8/5/2021	Internal Resource Mgmt	Review of the LDM Benchmarking Survey	29

Date	Meeting	Topic	Attended
8/18/2021	Information Governance & eDiscovery	Data Sources and Effective Management	11
8/19/2021	Metrics & Analytics	Measuring Outside Counsel Diversity	48
8/24/2021	Tools & Technology	Power App/Power Automate	73
Sep-21			
Date	Meeting	Topic	Attended
9/9/2021	External Resource Mgmt	AFAs and Preferred Panels	34
9/14/2021	Process, Project & Knowledge Management	Advancing In-House CLE Delivery and Management	41
9/15/2021	Information Governance & Discovery	Technology Deep Dive - Challenges with Governance	7
9/16/2021	Metrics & Analytics	Improving Matter Assignment with Data	41
9/21/2021	Internal Resource Mgmt + Tools & Tech	Change Management and Managing Changes of Tools & Technoloty	46
Oct-21			
Date	Meeting	Topic	Attended
10/7/2021	Internal Resource Mgmt	Culture: Instilling, Reinforcing, and Growing Your Company's Culture in a Virtual World	28
10/12/2021	Process, Project & Knowledge Management	Real Project using Agile and Tools (JIRA) Used to Support Methodolog	34
10/14/2021	External Resource Management	Annual Rate Increase Process	34
10/20/2021	Information Governance & eDiscovery	Microsoft Deep Dive/Challenges with Governance	21
10/26/2021	Tools & Technology and Metrics & Analytics	Analytics Related to Returbs on Legal Investment	53
Nov-21			
Date	Meeting	Topic	Attended
11/9/2021	Process, Project & Knowledge Management	Information Governance for the Legal Operations Professional	32

11/17/2021	Information Governance & eDiscovery	Adjusting Retention Schedules to Meet New Privacy Demands (Foreign & Domestic)	9
11/18/2021	Metrics & Analytics	Megamatters - Mammoth Legal Matters that are Gonna Mess Up your Legal Spend and How to Play Defense	33
11/22/2021	Internal + External Resource Management	What Legal Work to Keep In-house vs. Work that Can be Sent to Outside Resources (Law Firms and ALSPs)	21

Dec-21			
Date	Meeting	Topic	Attended
12/2/2021	Internal Resource Management	Goal Setting and The 12-week Year Method	26
12/9/2021	External Resource Management	Working with Other Corporate Functions to Support ERM + Pandemic Ways of Working	13
12/15/2021	Information Governance & eDiscovery	Merging Info Gov/eDiscovery Operations into Legal Ops	14

Jan-22			
Date	Meeting	Topic	Attended
1/6/2022	Internal Resource Management	Learning to Say "No" to Lower-value Work? Focusing Your Time and Effort on High-value Work.	44
1/13/2022	External Resource Mgmt	Diversity Lab	26
1/19/2022	Information Governance & eDiscovery	Software Companies Driving Information Governance	15
1/20/2022	Metrics & Analytics	Maturity Model 2.0 - Metrics & Analytics for Decision Making & Performance Management	58
1/25/2022	Tools & Technology	Tools for managing Outside Counsel and/or Flex Attorneys	57

Feb-22			
Date	Meeting	Topic	Attended
2/3/2022	Internal Resource Management	Training - Methods and Best Practices	30
2/8/2022	Process, Project & Knowledge Management	Change Management	46
2/10/2022	External Resource Management	Using Metrics and Analytics in External Resource Management.	30

Date	Meeting	Topic	Attended
2/16/2022	Information Governance & eDiscovery	A COVID-19 Update and the Drive to a Digital Workplace.	11
2/17/2022	Metrics & Analytics	Keeping tabs on Law Firm Rate Increases and Top 3 Metrics to Help Proactively Address.	58
2/22/2022	Tools & Technology	Legal Technology Self-assessment	49

Mar-22			
Date	Meeting	Topic	Attended
3/3/2022	Internal Resource Management	Return to the Office? March 2022 Update	30
3/8/2022	Process, Project & Knowledge Mgmt	The Future of Work	33
3/10/2022	External Resource Management	Invoice Review and Annual Rate Increase Process	26
3/16/2021	Information Governance & eDiscovery	Discussion on Legal Ops and DEI Maturity Models	11
3/17/2022	Metrics & Analytics	How Are Your Legal Matters Staffed? How Should They Be Staffed? Are You Sure?	45

Apr-22			
Date	Meeting	Topic	Attended
4/7/2022	Internal Resource Management	Yearly Wrap-up Planning Call	17
4/12/2022	Process, Project & Knowledge Mgmt	Building a Culture of Continuous Improvement	26
4/14/2022	External Resource Management	2022-23 Topic Planning Session	14
4/26/2022	Tools & Technology	Intake Approach	55

May-22			
Date	Meeting	Topic	Attended
5/05/2022	Internal Resource Management	The Good, The Bad and The Ugly" of Remote Work	18
5/18/2022	Information Governance & eDiscovery	Constructing a Framework for Platform Models for Information Governance	9
5/19/2022	Metrics & Analytics	Data Mining, Data Cleaning, and Transformative Analytics	35

Jun-22			
Date	Meeting	Topic	Attended

06/14/02	Process, Project & Knowledge Management	Speaking the Language of Business: Process Improvement and Legal Project Management	32
06/15/22	Information Governance & eDiscovery	Excellence in DMS for litigation and Info Gov	6
06/16/22	Metrics & Analytics	Utilizing Smartsheet for Workflow Automation and Proof of Concept	25
06/28/22	Tools & Technologies	Vendor Management and Technologies Used in Outside Counsel Engagement	27

Jul-22			
Date	Meeting	Topic	Attended
07/07/22	Internal Resource Management	DEI Initiatives	10
07/12/22	Process, Project & Knowledge Management	Legal Project Management	31
07/21/22	Metric and Analytics	Utilizing LinkSquares for Contract Lifecycle Management	17
07/26/22	Tools and Technology	Outside Counsel Management	17

Aug-22			
Date	Meeting	Topic	Attended
08/04/22	Internal Resource Management	Law Dept Benchmarking Survey	33
08/09/22	Process, Project, & Knowledge Management	Business Process Architecture Business Transformation	55
08/11/22	External Resource management	Legal Spend	26
08/17/22	Information Governance & eDiscovery	Mobile device startup and Information governance	12
08/18/22	Metrics and Analytics	Legal analytics and metrics program	33

Sept-22			
Date	Meeting	Topic	Attended
09/01/22	Internal Resource Management	Contract Lifecyle Management (CLM) – Impacts on Legal Ops Roundtable	33

09/08/22	External Resource management	Managing Relationships With Outside Counsel Roundtable	10
09/13/22	Process, Project, & Knowledge Management	PI and PM Legal Ops Case Study – Aon's Award-Winning Legal WorkOut®	36
09/15/22	Metrics and Analytics	Leveraging ACC Legal Ops Maturity Model for Enhancing Your Legal Department's Metrics & Analytics Program	24
09/21/22	Information Governance & eDiscovery	Knowledge Management Projects – Relating Info Gov to applicable KM practices	15

Oct-22			
Date	Meeting	Topic	Attended
10/11/2022	Process, Project, & Knowledge Management	Key Legal Project Management Tools	20
10/13/22	External Resource management	Managing Outside Counsel Guidelines	36
10/20/2022	Metrics and Analytics	Work Intake & Work Allocation – Data & Insights	23

Nov-22			
Date	Meeting	Topic	Attended
11/08/2022	Process, Project, & Knowledge Management	Knowledge Management	25
11/09/2022	Internal Resource Management	Managing Communications in Legal Operations	10
11/16/2022	Information Governance & eDiscovery	Challenges to Integrating Chat into Standard Compliance and Discovery	10
11/17/2022	Metrics and Analytics	Kickstarting a Data Culture	15

Dec-22			
Date	Meeting	Topic	Attended
12/1/2022	Internal Resource Management	Priorities for the New Year	15

Jan-23			
Date	Meeting	Topic	Attended

Date	Meeting	Topic	Attended
1/5/2023	Internal Resource Management	Getting Into The Swing of Things	13
1/10/2023	Process Project and Knowledge Management	Moving Along the Maturity Scale - From Scorecard to Taking Action	18
1/12/2023	External Resource Management	Accelerating your Law Department's DEI Journey	14
1/17/2023	Strategic Planning	Effective Communication to Maximize the Value of Strategic Initiatives	32

Feb-23			
Date	Meeting	Topic	Attended
2/2/2023	Internal Resource Management	Strategic Priorities	10
2/9/2023	External Resource Management	AdvanceLaw: The Data-Driven Outside Counsel Marketplace	17
2/14/2023	Process Project and Knowledge Management	Creating the Case for Transformation	18
2/15/2023	Information Governance & eDiscovery	Latest change in eDiscovery/Info Gov software tech market – Exterro/Zapproved merger	6

Mar-23			
Date	Meeting	Topic	Attended
3/2/2023	Internal Resource Management	Attraction/ Retention	9
3/9/2023	External Resource management	Partnering with Firms on Valuable "Non-Core" Issues and Skills	5
3/16/2023	Metrics & Analytics	IP Metrics for the Maturing Corporate Legal Department	40

Apri-23			
Date	Meeting	Topic	Attended
4/6/2023	Internal Resource Management	Pinpointing Your Style	19
4/11/2023	Process Project and Knowledge Management	Business Transformation: Building a Culture of Continuous Improvement	6
4/25/2023	External Resource Management	Law Firm Innovation and Client Value: The Art of the Possible	11

May-23			

Date	Meeting	Topic	Attended
5/4/2023	Internal Resource Management	Generational Diversity	11
5/18/2023	Metrics & Analytics	Compliance Operations Metrics & Analytics	21
Jun-23			
Date	Meeting	Topic	Attended
6/8/2023	External Resource Management	Driving Managed Services Efficiency: Customizing, Rethinking and Revitalizing Industry Best Practices	16
6/13/2023	Process, Project, & Knowledge Management	PPKM Maturity Series Part 1: Knowledge Management	45
6/15/2023	Metrics & Analytics	What's Driving Hourly Rates, and How Can the Industry Manage Them Better?	14
Jul-23			
Date	Meeting	Topic	Attended
7/6/2023	Internal Resource Management	What Do You Wish You Would've Known About Legal Ops	28
7/19/2023	Information Governance & eDiscovery	Cadillac, Chevy or Golf Cart – Targeting the Right Maturity for Your Records Program	32
Aug-23			
Date	Meeting	Topic	Attended
8/3/2023	Internal Resource Management	Qualities of a Good Legal Operations Manager and Tips to Help Your Legal Ops	25
8/8/2023	Process, Project, & Knowledge Management	PPKM Maturity: A 3-Part Conversation	7
8/16/2023	Information Governance & eDiscovery	Building a Business Case for an Information Governance Program	15
8/17/2023	Metrics & Analytics	Creating a Legal Operations Practice in Small Legal Departments	24
8/22/2023	Tools and Technology	Shopping for Tech	21
8/31/2023	N/A	Building Your Legal Operations Network	104
Sept-23			
Date	Meeting	Topic	Attended

Date	Meeting	Topic	Attended
9/6/2023	Information Governance & eDiscovery	How to Get Your Company to Care About Over-retention of Files and Emails	35
9/7/2023	N/A	You're In the Role...Now What?	84
9/12/2023	External Resource management	Service Delivery / Workflow Automation, Centralizing the Business and Legal Around a "Legal Front Door"	19
9/13/2023	N/A	Small Steps, Big Impact: Kickstarting Your Legal Operation	162
9/20/2023	N/A	Small Steps, Big Impact: Empowering Your Legal Department with Legal Tech	130
9/20/2023	Information Governance & eDiscovery	How to Delete a Lot of Email and Files Quickly and Defensibly	24
9/21/2023	N/A	Taking It to the Next Level – "Success Stories from the Trenches"	61
9/26/2023	Tools & Technology	Putting the Tech in Legal Tech: Building Internal IT Relationships	13
9/27/2023	N/A	Small Steps, Big Impact: Using Legal Operations to Deliver on Legal Strategy	110
9/28/2023	M&A	Going from 1 to 2	19

Oct-23			
Date	Meeting	Topic	Attended
10/10/2023	Process, Project, & Knowledge Management	PPKM Maturity: A 3-Part Conversation Part 3: Change Management	8
10/19/2023	Metrics & Analytics	Starting a Legal Operations Function Part 3: Intro to Metrics	8

Nov-23			
Date	Meeting	Topic	Attended
11/2/2023	Internal Resource Management	We Want Your Ideas! What Matters Most in Your Internal Resource Management	11
11/9/2023	External Resource Management	Running Legal Like a Business 101: The Essentials for Legal Departments	49
11/15/2023	Information Governance & eDiscovery	Creating a Data Retention Policy to Meet Privacy Requirements	89
11/28/2023	Tools & Technology	Using What's There: Leveraging your Existing Enterprise IT Stack for Legal	37
11/29/2023	Information Governance & eDiscovery	How to Protect Data Under Legal Hold from Automatic Disposition	19

Dec-23			
Date	Meeting	Topic	Attended
12/7/2023	Internal Resource Management	In-House Counsel's Expectations of Outside Counsel	22

2022-2023 LEGAL OPERATIONS LINKEDIN ENGAGEMENT

of LinkedIn Followers: **5,736** (12.08.23)

Top Posts with Most Impressions	
Post	**Impressions**
Expedia's Head of Global Legal Operations Mike Russell talks to columnist Steve Harmon about specialized expertise, strategic thinking, and communicating a vision in this article released earlier this month in the ACC Docket. You can check it out here: https://lnkd.in/eY4sMDb5 #ACCDocket #inhousecounsel #legalops #legaloperations #legalinnovation	3075
This year we recognize 8 winners, consisting of 12 organizations globally, for the 2023 ACC Value Champions! This year the honorees raised the standard for legal innovation and found ways to improve processes, reduce spend, and achieve better outcomes for their legal departments! Help us congratulate them in the comments and click the link to learn more about their amazing accomplishments: https://lnkd.in/erGF_NX Celonis Enstar Group UpLevel Ops Flex DocJuris Haleon UnitedLex Liberty Mutual Insurance Suburban Propane doeLEGAL, Inc. Unisys ZoomInfo #legaloperations #legalops #legalinnovation #legaltech	2337
Question: Generative AI (ChatGPT, Bing Chat AI, etc) Is your organization developing a policy/framework around this? Are you willing to share and learn more during an ACC Legal Operations Roundtable Discussion? Poll below and type "include me" as a comment to this post if you would like information on the roundtable discussion. Laura Caponi #legal #share #ai #legalinnovation #legalops	1828
ANNOUNCEMENT! ACC Legal Operations is thrilled to announce that we will be back with a Legal Operations conference in 2024! Plan to join us from April 14-16 in Chicago, IL for LegalOpsCon '24 where we will discuss the future-focused legal department through educational content developed by your esteemed peers, introduce new technology and innovation, and network with other legal operations	1726

professionals! Registration opens September 19th with an early bird rate of $799! Share your excitement in the comments, and we hope to see you there! #ACCLOC24 #legalops #legaloperations #legalinnovation #legaltech #legaltechnology	
Check out the February edition of the ACC Legal Operations Observer. Check out this month's newsletter to read about the "Lessons from the Front Lines of a CLM Implementation" as written about by Christine Ho, Senior Legal Operations Manager, Confluent. Also get to know one of our ACC Legal Ops Executive Team Leaders, Sam Ranganathan, in this month's leader spotlight. Read it here: https://lnkd.in/eyphTgcv #legalops #legaloperations #legalinnovation	1540
Transitioning to a new legal operations role is an exciting step. Four legal ops professionals share their positive practices for a successful job change. Read their story by Positively Legal columnist Caterina Cavallaro here: https://lnkd.in/eFgMsA4f #legalops #legaloperations #legalinnovation #legaltechnology #legaltech	1501

REGISTRATION NOW OPEN!
 	
ACC Legal Operations is thrilled to announce it is relaunching the premier conference exclusively developed by legal operations professionals, for legal operations professionals.
 	
Join us in Chicago, IL, USA from April 14-16 for Legal Ops Con '24, where we will revolutionize the way legal operations are managed and executed, providing you with:
 	
    - Insights from industry pioneers
    - Experiential learning
    - Networking opportunities
    - Cutting-edge legal service provider demos
    - Tools for optimizing workflows and leveraging technology
 	
Register today to grab the Early Bird Rate of $799 or $924 for the Early Bird Rate + Legal Ops Bootcamp: https://lnkd.in/ekVnZFRN
 	
Share your excitement in the comments, and we hope to see you there!
 	
#ACCLOC24 #legalops #legaloperations #legalinnovation #legaltech #legaltechnology
	1230

Join the ACC Legal Operations Strategic Planning Interest group and Elevate on January 17th at 12pm ET for a discussion that aims to educate law department leaders on how to effectively communicate the value of strategic initiatives to the broader legal team to achieve buy in, including how to manage change, how to	1219

execute against plan, how to measure success, how to report on progress and demonstrate quantifiable outcomes. Register for "Effective Communication to Maximize the Value of Strategic Initiatives" here: https://lnkd.in/eUrZiBe3

You MUST be an ACC member to register.

#legaloperations #legalops #legalinnovation | |
| As you know, the ACC Legal Operations Maturity Model has been a valuable tool for legal operations professionals to benchmark their progress across 14 functional areas of the legal department. Through the maturity model, legal departments have access to both written and virtual tools to support their organization's progress in each of the functional areas.

This year we are looking to update this library of tools to better assist our members as they enhance their legal departments by further developing their legal ops functions. If you have a resource that has served you well in your position and you wish to share it with your peers, wish to develop a new tool, or update an existing tool, please let us know via this survey here: https://lnkd.in/dXW4KTEt

If you are not familiar with the resources/tools available to ACC members and would like more information, check out the Legal Ops Maturity Model here: https://lnkd.in/eENd_Yz

Once you arrive on the webpage, choose your functional area and scroll down to the "Foundational Tools" section.

#legaloperations #legalops #maturitymodel #legalinnovation | 1105 |
| Check out the July 2023 edition of the ACC Legal Operations Observer! In this month's Observer, An Trotter, Senior Director of Operations and Hearst Lab Advisory Board, at HEARST speaks to Legal Ops OG Maverick, David Cambria, who shares what he presently envisions are the greatest opportunities in legal operations. To check out this article, register to join us at Annual Meeting 2023, download the recently released 2023 Law Department Management Benchmarking Report, or check out all the other ACC Legal Operations opportunities, read this month's newsletter here: https://lnkd.in/gabeP-Vr

#legaloperations #legalops #legalinnovation #legaltech #legaltechnology | 1077 |
| In this month's ACC Legal Operations Observer, Elizabeth Rancourt-Smith, Director of Legal Operations at Tilson Technology Management, Inc. will discuss how to "Unlock Success in The Art of Legal Operations" by building strong, actionable relationships for change management.

To check out this article, register to join us at Legal Operations Conference 2024, checkout the law department compensation report, or discover all the other ACC Legal Operations opportunities, read this month's newsletter here: https://lnkd.in/enzVd8QA

#legaloperations #legalops #legalinnovation #legaltech #legaltechnology | 1046 |
| Generative AI is changing global legal departments and business. Visit ACC's new AI Resource Collection, designed to help you navigate regulatory trends, find sample corporate policies, and gain insights on risks and | 1039 |

opportunities: https://lnkd.in/eWAHkh74 #legaloperations #legalops #legaltech #legaltechnology #legalinnovation	
"Who do you speak with first as your workday begins? Your answer may soon change, thanks to the AI "chat" revolution. The role of AI is set to expand in legal practice. More flexible APIs already support increased AI integrations among a company's technology tools. And personalized AI systems can learn to adapt to each lawyer's unique requirements and specialized needs." Learn how more of our daily routine work will begin with proactive conversations with AI systems in this article, "Legal Tech: Conversations with AI" by Olga V. Mack recently released in the ACC Docket. Check it out here: https://lnkd.in/e-HaWXMk #legaloperations #legalops #legalinnovation #legaltech #legaltechnology	1022
Hi Legal Operations Network members, The ACC Annual Meeting 2023 will be held from October 22-25 in San Antonio, TX. This year's Annual Meeting will include an extensive legal operations programming track. That being said, we are looking for anyone who is interested in speaking on any of the programs being developed for legal operations professionals. If you are interested in participating on a panel, we would like to you to indicate your interest via the Speaker Submission Form. Note, indicating interest does not guarantee you will be selected to speak. Additionally, all selected speakers for Annual Meeting programming will receive a free registration to the event. SUBMIT HERE: https://lnkd.in/ef9PN3pb We hope to hear from you and thank you for your consideration! If you have any questions feel free to reach out to n.moses@acc.com. #legaloperations #legalops #legalinnovation	1005

Visitor demographics ❓

Job function ▾

Legal · 535 (28.9%)

Business Development · 276 (14.9%)

Operations · 235 (12.7%)

Information Technology · 104 (5.6%)

Sales · 86 (4.6%)

Marketing · 71 (3.8%)

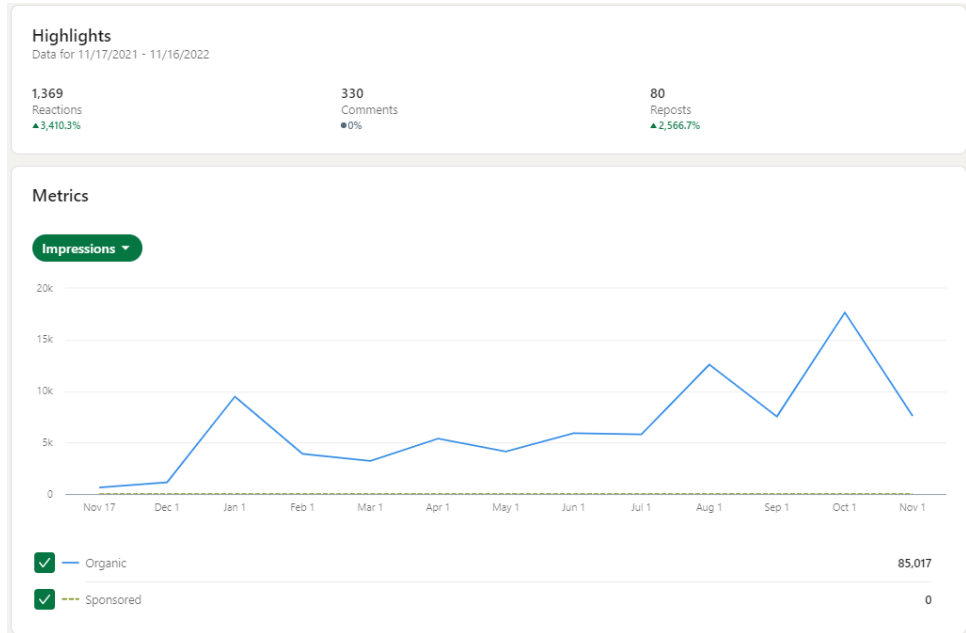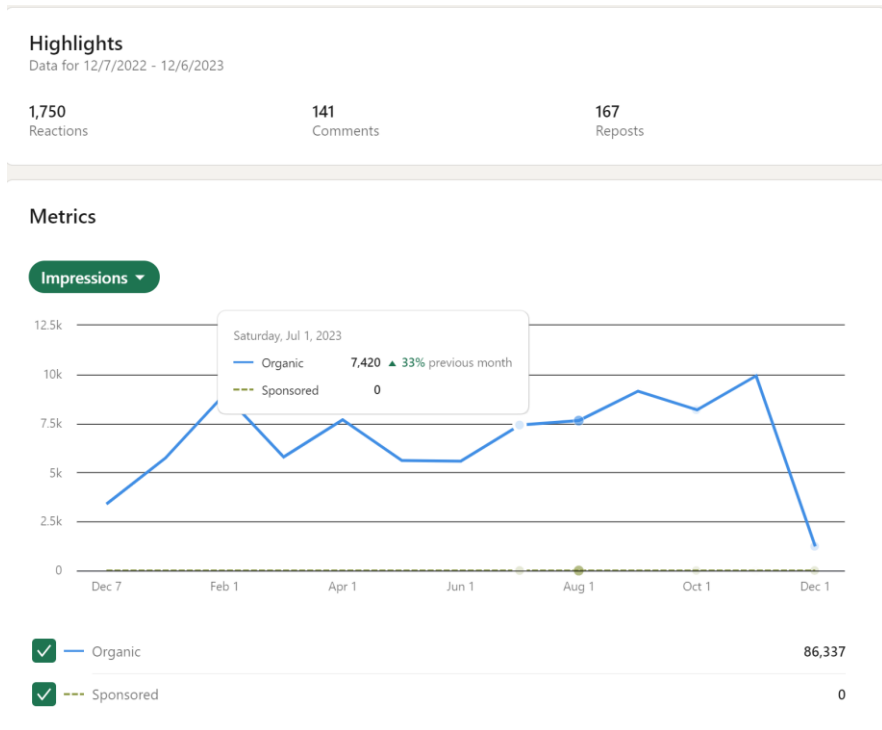**Consulting** · 50 (2.7%)

Program and Project Management · 39 (2.1%)

Education · 32 (1.7%)

Media and Communication · 30 (1.6%)

Show all →

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2022-2023

Content Highlights

Highlights
Data for 12/7/2022 - 12/6/2023

1,750
Reactions

141
Comments

167
Reposts

Metrics

Impressions ▼

Saturday, Jul 1, 2023
Organic **7,420** ▲ 33% previous month
Sponsored 0

☑ — Organic   86,337
☑ --- Sponsored   0

2021-2022

Content Highlights

Highlights
Data for 11/17/2021 - 11/16/2022

1,369
Reactions
▲3,410.3%

330
Comments
●0%

80
Reposts
▲2,566.7%

Metrics

Impressions ▼

☑ — Organic   85,017
☑ --- Sponsored   0

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POPULAR LEGAL OPERATIONS EGROUP DISCUSSIONS

Date	Topic
2022-2023	

Date	Topic	Total Replies
5/1/2023	Desperate Cry for Help! Contract Lifecycle Management Software	37
3/9/2023	Playbook template	25
1/5/2023	Contract Management Policy and Procedure template	22
2/26/2023	Software solution for extracting data from existing contracts (e.g. Kira, Ironclad, Conga, etc.).	15
7/14/2023	Legal Counsel Engagement Letters	12
1/25/2023	Legal Intake programs	11
9/15/2023	Resources and Organizations for a new Legal Operations Professional	11
2/9/2023	CLM Tools Contract Intake Process	10
7/13/2023	Insurance Broker Recommendation and contacts	10
3/27/2023	Tracking attorney functional work breakdown	9
3/29/2023	Generative AI and ChatGPT Policy	9
7/19/2023	Agiloft	9
2/2/2023	CLM with Word redlining	8
2/21/2023	Experience with HighQ CLM	8
3/27/2023	Business Case for CLM	8
4/12/2023	Marcus Evans Chief Litigation Officer Summit	8
4/24/2023	Export Control Compliance	8
8/21/2023	Career path/professional growth for non-attorneys in large organizations	8
10/4/2022	Speakers for All Hands Legal Offsite	7
12/5/2022	Attorney Recommendation for Abandoned Vessels at Marinas	7
2/3/2023	Document Management Platforms	7
3/22/2023	DocuSign Insight	7
9/5/2023	Defense counsel -- Harris County TX	7

IMPORTANT DATES

Item	Date
Networks Programming Orientation Call	Wed., Dec. 6, 2023 | 1:00 – 2:00 ET
Program Submission Deadlines	Mon., Jan. 29, 2024
Program Selection Notifications Sent	Fri., March 15, 2024
Program Organizer Submission Deadline*	Fri., March 29, 2024
Speaker Submission Deadline**	Fri., May 17, 2024

ACC confirms program organizer and speaker submissions on a rolling basis

*** Additional speaker selection rules and guidelines will be provided following program selection, ACC reserves the right to decline speakers if they do not meet these criteria.*