

The Ethics of Attorney Marketing Making Your Pitch Perfect:



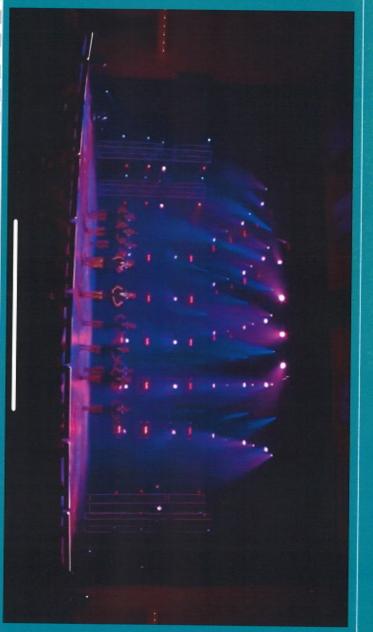
Your maestros:

Madeline Culbreth, Kelly Faglioni, Tyler Grant, Christian Pugaczewski, Amy McDaniel v

"I saw the sign"



Pitch Perfect Universal Pictu



EVOLUTION OF LAWYER ADVERTISING RULES



1908 Canons of Ethics



- Unprofessional, intolerable, tradition (not client protec
- "Client education" + duty to make counsel available = appropriate focus
- No solicitation
- undignified) Advertising micro-managed via Model Code (retained admonitions against

Bates

Mode

State-by-state regulation unworkable

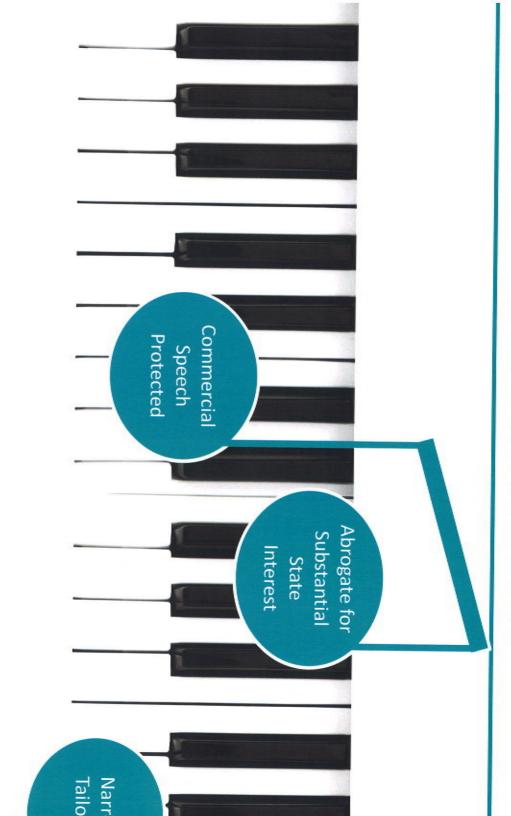
constitutional challenges & tech revolution) Model Rules (post



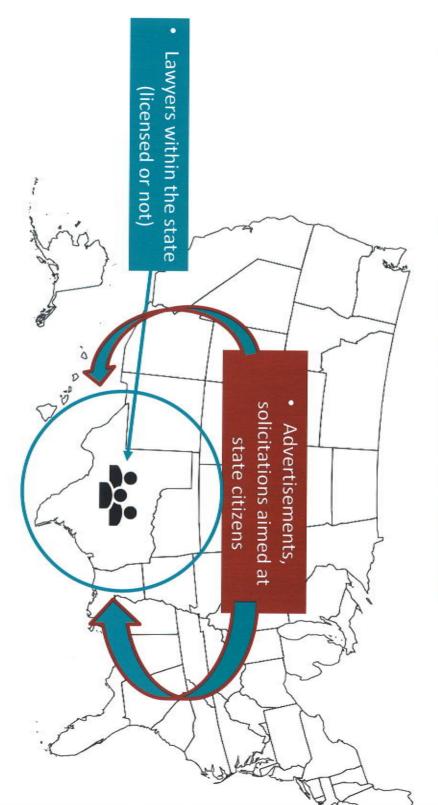
- Advertising OK in any media
- Nothing false, misleading
- No solicitation unless.
- Don't Pay for Referrals



Lawyer Advertising - First Amendment



Lawyer Advertising – State Authority to Regulate





Rule 7: Information About Legal Services

Rule 1.6: Confidentiality

Rule 5.5: UPL

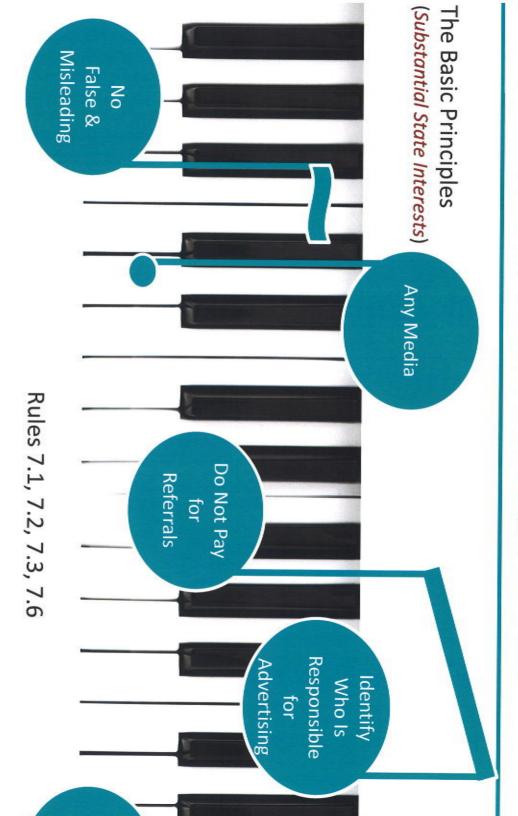
Rule 8.2: Statements Ab

Represented & Unrepre

Rules 4.2, 4.3: Interaction

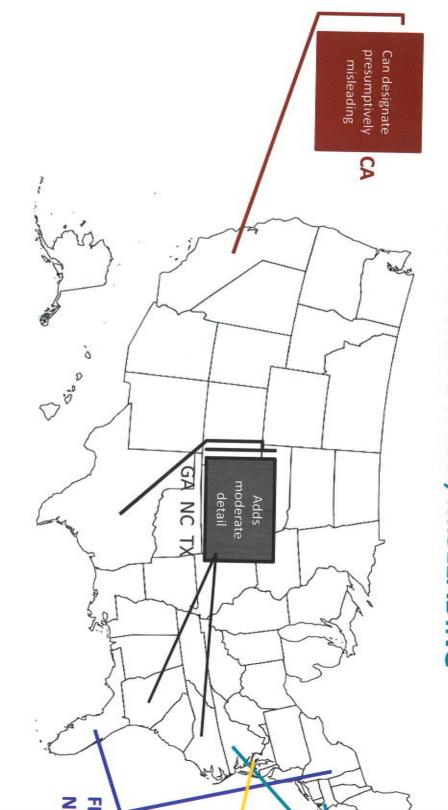


Rule 7: Information About Legal Services





STATE VARIATION: NOTHING FALSE, MISLEADING



"Blame It On the Boogie"

Pitch Perfect Universal Pictu





NO FALSE, MISLEADING COMMUNICATIONS

- Material misrepresentation of fact or law
- considered as a whole not materially misleading Omission of fact necessary to make the statement
- Guarantees, warranties, or predictions regarding the
- Testimonials, endorsements without disclaimer
- Dramatization without disclaimer
- Assertion that cannot be substantiated
- Statements creating unjustified expectations
- Reference to past results unless objectively verifiable (or accompanied by disclaimer)
- Comparisons of lawyers unless objectively verifiable

- 0 engaged References to areas of practice in
- O unlawfully Suggestion that lawyer will act un
- Falsely implying practice in associ

O

- Unduly manipulative
- agency, deceased lawyer not a for Firm name implying connection w
- Q might owe Incomplete description of fee and
- Firm name including lawyer in put actively and regularly practicing w

Lawyer photoshops self into picture with celebrities and posted on lawyer's webs

0%

Real?

Not Real?

Start the presentation to see live content. For screen share software, share the entire screen. Get help at pollev.com/app



LA Lawyer Photoshops Self into Photos with Celebrities Is there a material misrepresentation of fact or law?

Los Angeles lawyer Photoshopped herself into pics with celebrities



Real







Is there a material misrepresentation of fact or law? **REAL OR NOT REAL?**

products liability matter, Coastal Law Firm's website, Coastal Law Although no lawyer currently at Coastal Law Firm had ever hand

- Contained a page entitled "Consumer Protection and Products Lawyer"
- Claimed that the firm has a history of winning products liability
- Claimed that firm employs products liability lawyers who under history of winning cases for clients how to deal with both corporations and insurance companies a

real? Is Coastal Law Firm's website advertising products liability practice as described

0% 0%

Start the presentation to see live content. For screen share software, share the entire screen. Get help at pollev.com/app

Not Real?

Real?



Real

In re Wells, 709 S.E.2d 644, 646, 646-47 (S.C. 2011).

significant number of products liability cases, 98% of which sett of winning consumer protection cases against corporations. that were tried to a jury verdict in favor of the client in significa Current lawyers intend to practice products liability law and hav **NOW ASSUME** that two recently retired law firm lawyers had h

"Firm has a history of winning products liability cases"

clients.' corporations and insurance companies and have a history of winning "Firm employs products liability lawyers who understand how to dea

Retired lawyers scenario: Misleading or Not Misleading?

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Misleading

Not Misleading



Misleading or Not Misleading?

Can the firm reference experience of lawyers no longer there?

significant number of products liability cases, 98% of which sett of winning consumer protection cases against corporations. that were tried to a jury verdict in favor of the client in significar Current lawyers intend to practice products liability law and hav NOW ASSUME that two recently retired law firm lawyers had h

"Firm has a history of winning products liability cases"

it matter if ju Factually Tru was collected

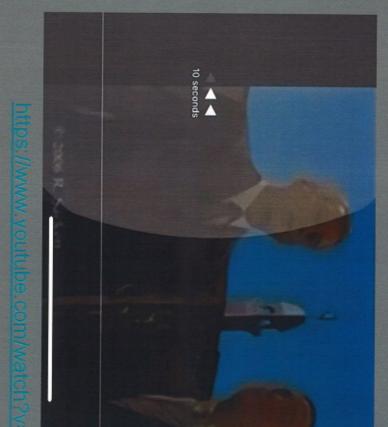
corporations and insurance companies and have a history of winning "Firm employs products liability lawyers who understand how to dea

Factually True



Gimmicks: Misleading or Not Misleading?







Can Be Misleading Comparisons



- Can you substantiate?
- General Description?
- Claim About Quality?



The City's Dopest Attorney

- Need a Warrant Recalled?
- Want to Smoke Pot on Probation

All Criminal Defense, from Drugs to N

Harvard Law, Affordable

The "Dopest" Attorney Ad

0%

0%

Real

Not Real

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The "Dopest" Attorney

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Misleading

Not misleading

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Comparisons





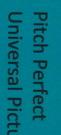
Real

"I've Got the Magic in Me"













Unjustified Expectations?







Unjustified Expectations?



- In the past, I have spoken to you about accidents. Today, I want speak to you about "faith in God."
- savior? receive him? Would you pray with me today to ask him to be yo hope. Do you know that Jesus gives help and hope to those who You and I, we're living in a scary time. We could use some help a
- If you would, call me, and I will pray with you and I will send you Bible and Jesus will give you help and hope and eternal life.
- Contact me at InGodsLove.com

Call lawyer to pray . . . Jesus will give you help and hope and eternal life

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Not Real

Real

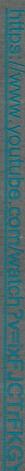


Unjustified Expectations?





Real



Call lawyer...Jesus will give help and hope

0% 0%

Misleading?

Not misleading?

Start the presentation to see live content. For screen share software, share the entire screen. Get help at pollev.com/app

insurance companies Lowell "The Hammer" Stanley: I hammer Guarantees, Warr Misleading? **Predictions**

Lowell

Outside Hampton Ro

The Hammer" Stanley
59-CASH
TOTOL ROOMS

www.THEHAMMER.com

Layjury Law Gro
Successful, Greedy, A
WE WONT LET YOU SETTLE
877-4MY-LOSS 412.47
Personal Injury & Property





client in unfair competition case Obtained \$80 million verdict for plaintiff

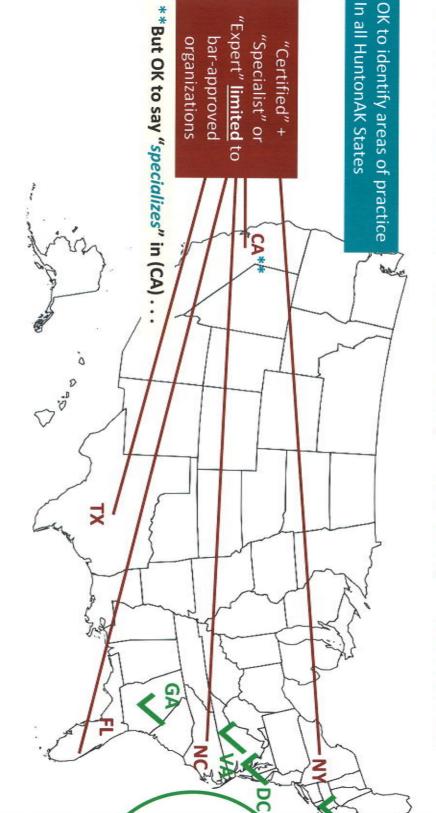
We have helped clients close more than precedent-setting financings the last five years, including many \$1 trillion in financing transactions over

•Obtained defense verdict for clients in every case that wer

*Prior results do not guarantee a similar outcome

0_

STATE VARIATION: "SPECIALIST," "EXPERT," "CERTIFIED"





"SPECIALIST," "EXPERT," "CERTIFIED"



A lawyer shall not state or imply that a lawyer is certified as a specialist in a p law, unless.

- . Lawyer identifies self as a "Real Estate lawyer"
- In meeting, client repeatedly refers to Lawyer as "our real estate

Must lawyer disclaim client's reference as a real estate "expert"?

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No

Yes



OMISSION OF FACT AS GIVING RISE TO MISLEADING COMMU

"Dr." "Retired Judge"

A lawyer refers to self as "Dr."

0%

Misleading

Not Misleading

Start the presentation to see live content. For screen share software, share the entire screen. Get help at pollev.com/app

A retired judge refers to self as "Retired Judge" on business cards

0%

0%

Misleading

Not misleading



OMISSION OF FACT AS GIVING RISE TO MISLEADING COMMU

Special influence?

"Retired Judge"

"Dr."

Medical malp

Circumstances may create unjustified expectations

TESTIMONIALS Results vs. personal qualities Qualified to make statements? Who authored it? Actual client? Client consent? *If permitted, may require disclaimers Misleading? Truthful? 源 & correct)? Social media Paid? (Disclo Celebrity? ENDOR:



TESTIMONIALS

ENDOR!

- (the actor) Attorney Duane Johnson's web site featured a picture of Duane "The Roc
- Text depicting quote from Duane "The Rock" Johnson:

or terminate the contract early to pursue my acting career." compensation and a deal that left me options to take a leave of abser WWE, which led to me getting ten times the amount of my previous WWE. Because of him, I got through some tough negotiations with was my "rock" when he was handled my contract negotiations with "I might be Duane "The Rock" Johnson, but Attorney Duane Johnson

Duane "The Rock" Johnson Endorses Attorney Duane Johnson

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Start the presentation to see live content. For screen share software, share the entire screen. Get help at pollev.com/app

Not Real

Real



TESTIMONIALS

ENDORS

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through some tough negotiations with WWE, which led to me getting ten ti absence or terminate the contract early to pursue my acting career." amount of my previous compensation and a deal that left me options to tak when he was handled my contract negotiations with WWE. Because of him "I might be Duane "The Rock" Johnson, but Attorney Duane Johnson was m

NOW ASSUME:

- Attorney Duane Johnson was a sports agent, not a lawyer when representing "The Rock
- "The Rock" was and is a close friend of Attorney Duane Johnson and did refer to Attorn "his rock" for his moral support during a tough time in his career.
- "The Rock" Johnson would say that every word of his quote is true

Attorney Duane Johnson was "my rock"

0%

0%

Misleading

Not Misleading



Dramatization or Depiction



Misleading?

If permitted, likely requires disclosure and/or disclaim



https://www.youtube.com/watch?v=8QjnoW4d_lo&t=12s

Costs, need for disclaimers or disclosures vs. potential that attorneys leave

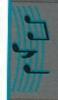


SUGGESTION THAT LAWYER WILL ACT UNETHICALLY, UNLAWF

Do you need a traffic lawyer? Call (844) FIXTICKET

Call (844) FIXTICKET

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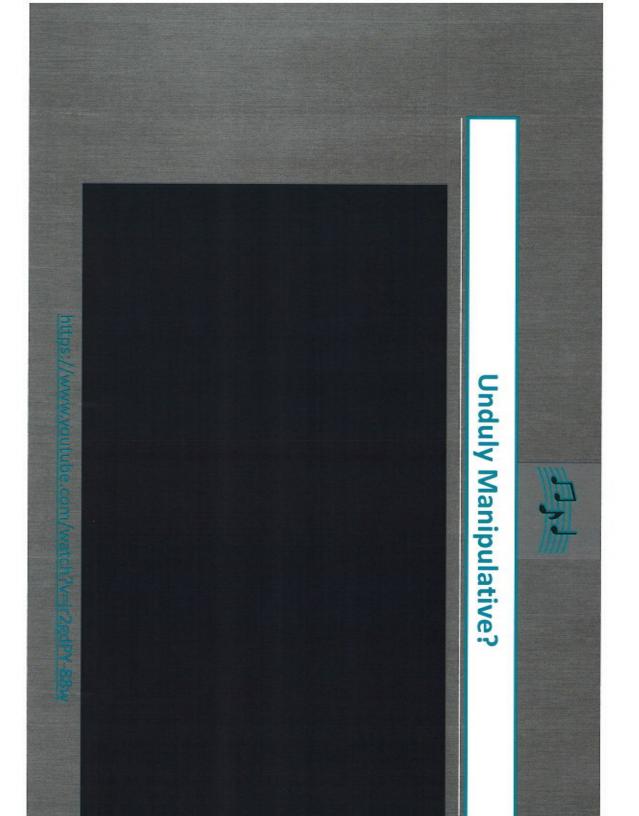
SUGGESTION THAT LAWYER WILL ACT UNETHICALLY, UNLAWF



Do you need a traffic lawyer?

Call (844) FIXTICKET





Jamie Casino Ad (now I fight for the victims)

0%

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Unduly manipulative

Not unduly manipulative

image in an attorney ad? Which of the following has the FL Bar characterized as unduly manipulative if inc

H: ALL OF THE ABOVE G: Man in handcuffs F: Toy race cars crashing into each other (young boy picks up car) E: Close-up of doll in toy convertible hit by remote-controlled truck (young girl hugs doll and smiles) D: Flashing lights on top of car C: Car crash scene with deployed airbag A: Motorcycle crash B: Damaged house

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SEE MORE



FIRM NAME IMPLYING CONNECTION WITH GOVERNM AGENCY, DECEASED LAWYER (NOT A FORMER MEMB

Federal Farmers & Friends LLP Housing & Urban Lawyers LLP John F. Kennedy LLP



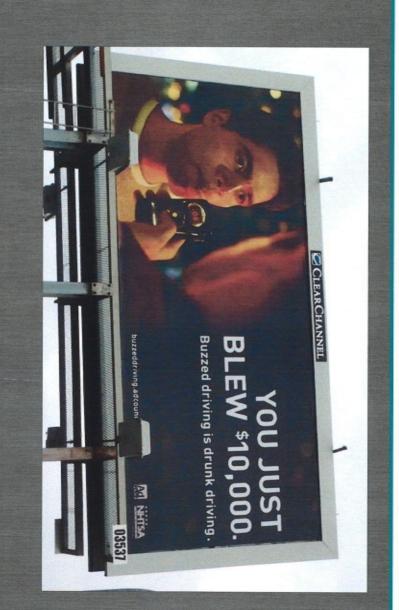
FALSELY IMPLYING PRACTICE IN ASSOCIATION WITH OTHERS

Wonderful & Associates

If Solo Practitioner
Even if there are other non-lawye



INCOMPLETE DESCRIPTION OF FEES AND COSTS





FIRM NAME INCLUDES LAWYER IN PUBLIC OFFICE



Must be actively and regularly practicing with firm.

Which law firm name is likely OK?

A: Pelosi Public Defenders

B: Trump United Lawyers

C: Bracewell & Guiliani

D: None of the Above



Aca-Awesor

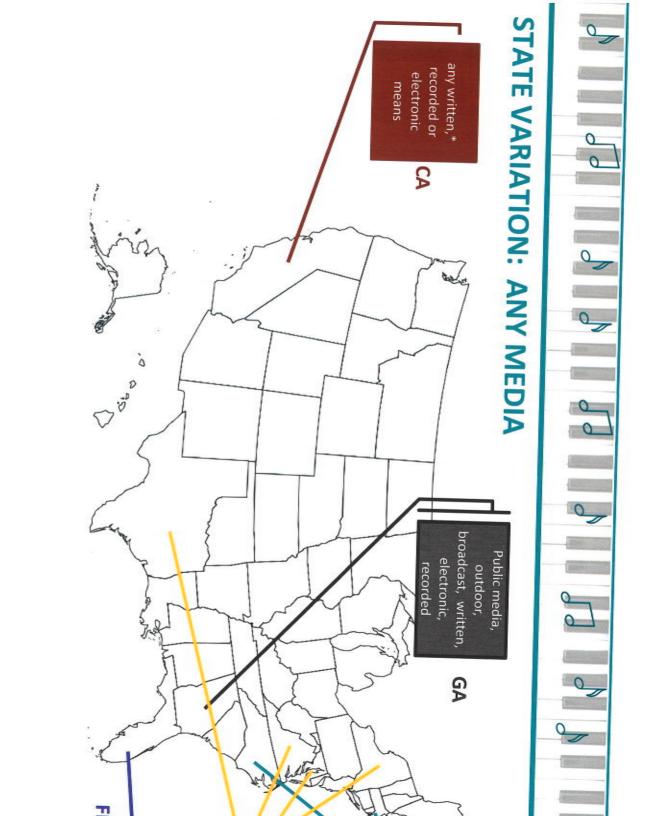
HONORARY LISTS



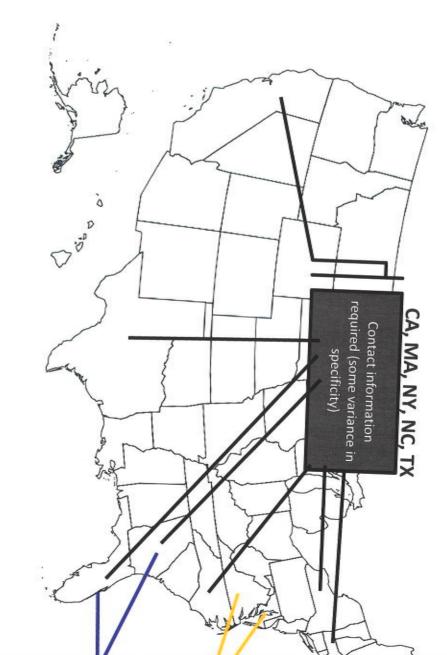




Best Lawyers



STATE VARIATION: IDENTIFY RESPONSIBLE LAWYER





ANY MEDIA - COMPLIANCE CHALLENGES



Practical challenges:

- "advertising" or "solici Remembering that the
- Keeping copies

Identifying "real-time"

- Including disclaimers,

Getting approvals

"Recommendations"

"It Ain't All About the Money"







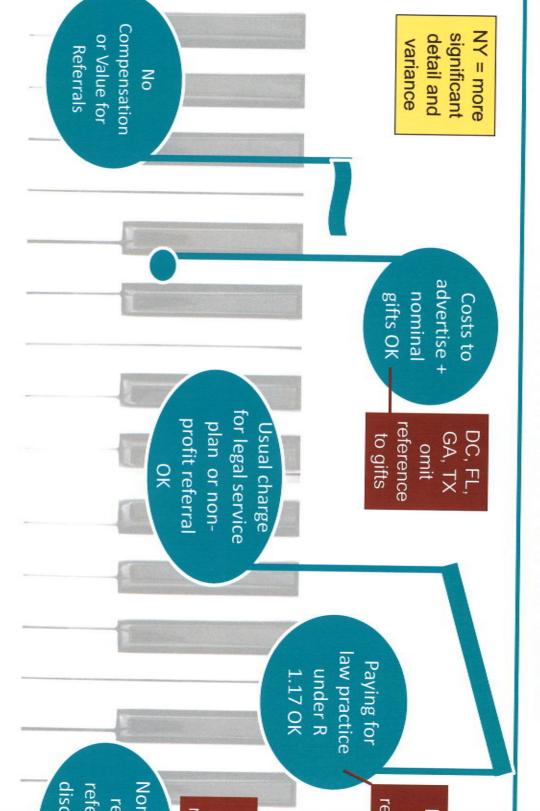


Pitch Perfect Universal Pictu





STATE VARIATION: PAYMENT FOR REFERRALS



Which of the following does NOT constitute "paying for a referral" contrary to Ru

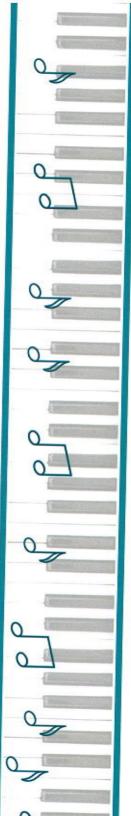
on rating A: \$50 credit toward legal services for clients who post internet review of lawyer's services, not conti

B: Website company's advertising fee calculated as % of fee

C: Reduction of lawyer's fee for each of client's referrals to lawyer

None of the above

NON-LAWYERS (RULE 5.4) Referral-Related Rules: DIVISION OF FEES WITH LAWYERS (RULE 1.5),



DIVISION OF FEES WITH NON-LAWYERS (Rule 5.4)

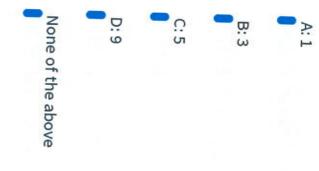
- Prohibited with some limited exceptions
- DC Rule** Diverges



LAWYERS OF DIFFERE **DIVISION OF FEES** (Rule 1.5)

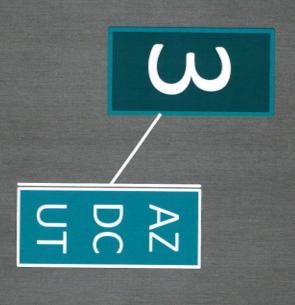
- Client agrees (confirmed services OR **joint respo** assumed (CA, MA, VA c OK if division is proport requirement)
- Total fee is reasona

In how many U.S. jurisdictions can a non-lawyer hold a financial interest in a law





NON-LAWYER OWNERSHIP OF LAW FIRMS



"Titanium"

Pitch Perfect Universal Pict



STATE VARIATION: NO SOLICITATION (Rule 7.3)



Method of interaction

- "Live" person-to-person or "in-person" contact (ABA, DC, MA, N
- time or interactive computer-accessed communication") "Real-time" electronic contact (telephone, video call) (CA, FL, G/
- In-person or "regulated telephone, social media, or other electro
- Live + all other forms of interaction (VA)
- Communication directed to specific person known to be in need of legal services in a particular matter (ABA, CA, MA, NC, TX, VA)
- Communication to one who has not sought the lawyer's advice (DC, GA)
- (FL, NY) Communication to prospective client (targeted, specific recipient) + motive = pecuniary gain



Recipient is

- Lawyer
- Family
- Friend

Exceptions from

restrictions

- relationship with lawyer Prior professiona
- Prior professiona relationship with firm

- Recipient is routine user of legal se
- Recipient made known desire not
- Solicitation involves coercion, dure
- Solicitation is false, misleading
- Recipient is vulnerable (age, physic
- Communication relates to death, i
- Court-ordered
- Pursuant to legal services plan





B: 1967

C: 1930

D: 1897

None of the above



SOLICITATION

FIRST AMENDMENT V. STATE'S INTEREST

involve: Preventing aspects of solicitation that

- Fraud
- Undue Influence
- Intimidation
- Overreaching
- Invasion of privacy
- Other vexatious conduct

- (in person vs. written) Restrictions increase as ri
- the recipient can ignore Real time electronic = eas
- Special focus on hospitals

communication or delay r

• courthouses



SOLICITATION?

Lawyer presents educational seminar to live audience

Lawyer has brochures regarding lawyer's legal services available for audi Lawyer hands brochures to attendees.

ABA Rule 7.3

- Communication by or on behalf of lawyer
- Directed to a specific person
- The lawyer knows or reasonably should know needs legal services in a particular matter
- Lawyer offers to provide, or reasonably can be understood as offering to provide, legal services for that matter

NY Rule

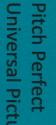
- Advertisement initiated by or on be
- Directed to, or targeted at, a specifi group of recipients
- Primary purpose of which is the retained lawyer or law firm
- Significant motive for which is pecul

"Won't You Come See **About Me?"**



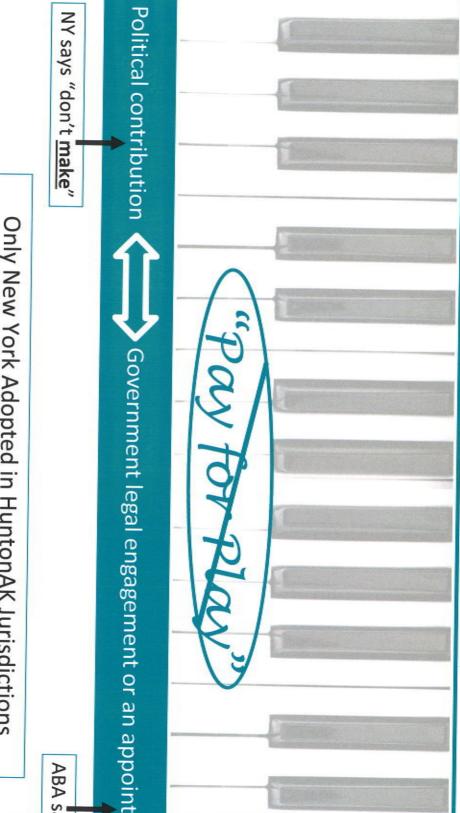












Only New York Adopted in HuntonAK Jurisdictions



PROFESSIONAL RULES IMPORTANT TO LAWYER ADVERTISING AN

Rule 7: Information About Legal Services

Rule 1.6: Confidentiality

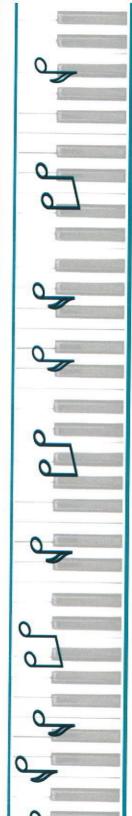
Rule 5.5: UPL

Represented & Unrepre

Rules 4.2, 4.3: Interacti

Rule 8.2: Statements Al

STATE VARIATION: **CONFIDENTIALITY (Rule 1.6)**



Confidential Information =

- Information relating to the representation of a client (ABA, FL, MA, NY)
- Information "gained in" or "acquired during" the professional rel (CA?, *GA, NY, NC, TX)
- Gained in professional relationship + (i) client says keep inviolate or (ii) detrimental to client (DC, NY, VA) (*GA includes)
- All include "privileged information"

information." The identity of the client and fact of the attorney-client relationship is NOT "con

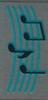
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True

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False



CONFIDENTIALITY: CLIENT IDENTITY, FACT OF A/C RELATIONSHIP

- Information relating to the representation of a client
- Information "gained in" or "acquired during" the professional relationship
- Gained in professional relationship + (i) client says keep inviolate or (ii) embarrassing, detri
- All include "privileged information"
- Likely meets the definition, but may not meet every state's definitio client request or embarrassing/detrimental to reveal

- Is there a "generally known" exception?
- If not, consider whether embarrassing/detrimental?



PUBLICLY AVAILABLE, GENERALLY KNOWN INFORMATION

- Information relating to the representation of a client
- Information "gained in" or "acquired during" the professional relationship
- Gained in professional relationship + (i) client says keep inviolate or (ii) embarrassing, detri All include "privileged information"



jurisdictions where HuntonAK has offices, so go back to de NO "generally known" exception under ABA o

NEW YORK:

is generally known in the local community or in the trade, field or lawyer's legal knowledge or legal research or (ii) information that "Confidential information" does not ordinarily include (i) a profession to which the information relates."

- RESTATEMEN
- . "... information relating to rep other than information that i





PUBLICLY AVAILABLE, **GENERALLY KNOWN INFORMA**

"Confidential" even though:

- information was available in police reports & public records
- A claim asserted in a defamation suit
- Subject of criminal charged files and later dismissed
- Medical records made part of medical malpractice action
- Misconduct referenced in court opinion
- "reported in public media or widely publicized by client" Filing in another court not "generally known" unless

Not Confidential k

- Mortgage was filed in pul 4.1 required disclosure
- Lawyer's opinion on mora not confidential and exist was "matter of public rec
- Confidentiality rule application about open court proceed Amendment

Reason for disclosure? Interests implicated by disclosure or failure to discl



PROFESSIONAL RULES IMPORTANT TO LAWYER ADVERTISING AN

Rule 7: Information About Legal Services

Rule 1.6: Confidentiality

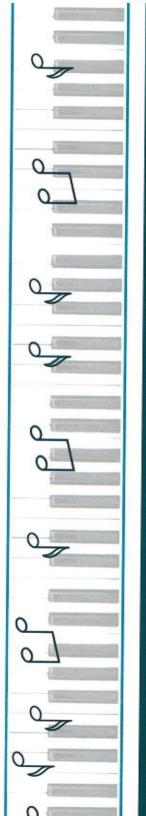
Rule 5.5: UPL

Rules 4.2, 4.3: Interaction Represented & Unrepresented

Rule 8.2: Statements Ak

"HOLDING OUT" (Rule 5.5: Unauthorized Practice of Law)

A lawyer who is not admitted to practice in this jurisdiction shall not hold out to the represent that the lawyer is admitted to practice law in this jurisdiction.



A lawyer shall not make a false or misleading communication about the lawyer or the (Includes omission) (R. 7.1)



"Titles" (e.g., Associate, Counsel)

HOLDING OUT

Rule 5.5
Practice Pending Admission Rule

FALSE, MISLEAD Rule 7.1

- respective jurisdictional limitations FIRM NAME may be used in multiple jurisdictions, but lawyers must discl
- NON-LAWYERS must be identified as such
- CERTAIN TITLES imply licensure jurisdictional limits must be disclosed



Rule 7: Information About Legal Services

Rule 1.6: Confidentiality

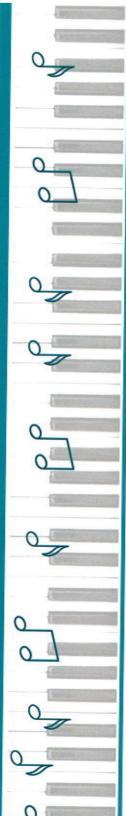
Rule 5.5: UPL

Rule 8.2: Statements Ak

Represented & Unrepre

Rules 4.2, 4.3: Interacti

INTERACTIONS WITH OTHERS: RULES 4.2, 4.3



In representing/dealing on behalf of a client, a lawyer shall i

Rule 4.2

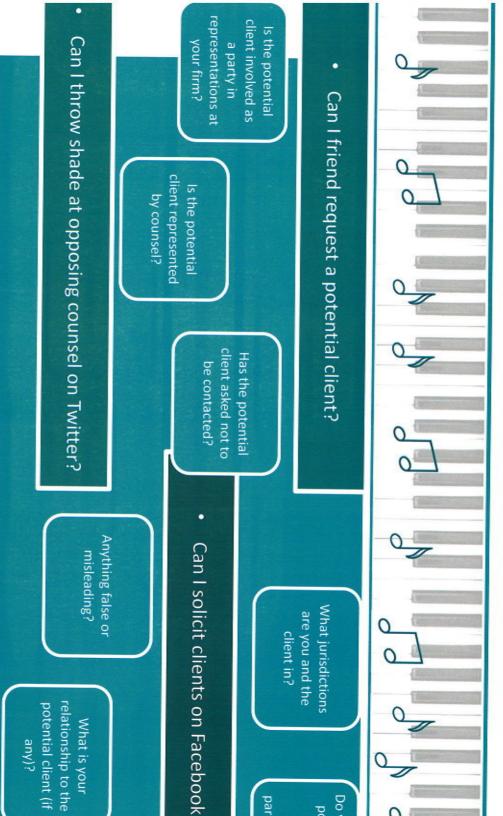
- Communicate about subject matter of representation
- With person known to be represented by counsel

Absent consent of counsel or authorized by law, court

Rule 4.3

- State or imply disinterest to ur
- Fail to correct misunderstandin reasonable eff)
- Give legal advice (other thar interests may co

INTERACTIONS WITH OTHERS: RULES 4.2, 4.3





Rule 7: Information About Legal Services

Rules 4.2, 4.3: Interaction Represented & Unrepresented

Rule 1.6: Confidentiality

Rule 5.5: UPL

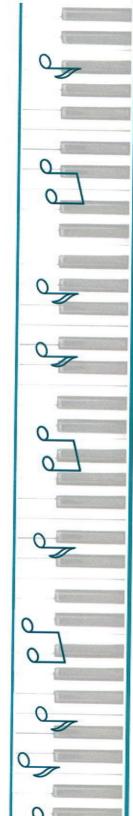
Rule 8.2: Statements Ak

"I'm on Fire"

Pitch Perfect 2 Universal Pictu

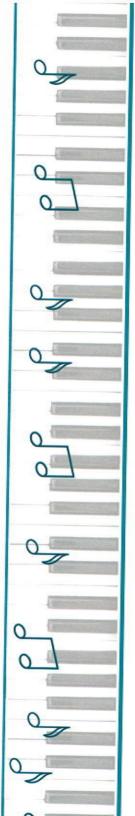


STATEMENTS ABOUT JUDGES (Rule 8.2)



concerning the qualifications or integrity of a judge, adjudi A lawyer shall not make a statement that the lawyer know officer or public legal officer, or of a candidate for electic false or with reckless disregard as to its truth or falsit appointment to judicial or legal office.

STATE VARIATION: STATEMENTS ABOUT JUDGES (Rule 8.2)



ADOPTS

CA NY NC TX

FL (adds mediator, arbitrator, juror or member of the venire)

officer, or of a candidate for election, but adds "magistrate") MA (omits adjudicatory officer or public legal

VA (omits "or public legal officer, or of a candidate for election or appointment to judicial or legal office")

DC GA

OMITS



FIRST AMENDMENT V. PUBLIC CONFIDENCE IN JUDICIAL

improving the administration of justice. Conversely, false statements by a lawyer can R. 8.2, Comment [1]: "... Expressing honest and candid opinions on such matters undermine public confidence in the administration of justice."

Lawyer does not have unrestricted $\mathbf{1}^{\mathrm{st}}$ Amendment right to make about judges under ethics rules

OBJECTIVE V. SUBJECTIVE

official to prove libel: statement made "with knowledge that it wa Rule 8.2 somewhat parallels New York Times v. Sullivan standard reckless disregard for the truth"

lawyer speech that is false or reckless as to truth Public confidence in the judicial system is important state interest justifying restr

0% 0%

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Disagree

Agree

Which one is "Not Real"?

A: Judge is "corrupt" and judge's bench decision is "extrajudicial"

B: Judge is "extorting" funds from client to "line the pockets of [judge's] cronies"

C: "Judgy B#tch"

D: Judges are lazy and inefficient and are hampering prosectutor's efforts to enforce vice laws

None of the above

Start the presentation to see live content. For screen share software, share the entire screen. Get help at pollev.com/app

STATEMENTS ABOUT JUDGES (Rule 8.2)

A lawyer shall not make a statement that the lawyer knows to be false or with reckless disregard as to its truth or falsity concerning the qualifications or integrity of a judge, adjudicatory officer or public legal officer, or of a candidate for election or appointment to judicial or legal office.



"You're Gonna Miss Me When I'm Gone" a/k/a the Cup Song

