



## **September 13, 2023**

# Data Privacy & the Cloud: Freely Flowing Data or a Balkanized Internet



## **Panelists**



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## Roadmap

- Data Transfer Basics
- E.U.-U.S. Data Transfers
- US National Security Laws
- Challenges for Practitioners
- Global Data Transfers Overview
- China Data Transfers
- Data Transfers in Latin America

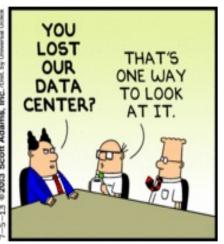




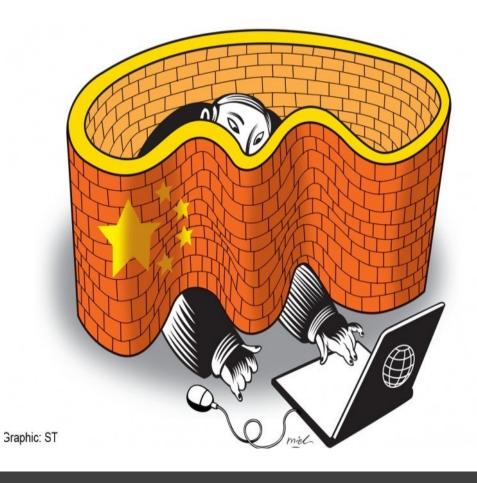
## Cloud Challenges & the Balkanized Internet













## **Privacy & Security Issues in the Cloud**

- Data transfer issues (EU and similar jurisdictions)
- Data location issues
- Location of users accessing data
- Movement and storage of data
- Use of subcontractors

- Lack of transparency and control
- Data breach issues
- Data destruction issues
- Ability to impose security and privacy requirements



## iapp Global data transfer contracts By IAPP Director of Research and Insights Joe Jones There are at least 20 draft, template or standardized contractual clauses or undertakings for international data transfers covering transfers from 71 countries.

#### Regions

Association of Southeast Asian Nations
Brunei, Cambodia, Indonesia, Laos, Malaysia, Myanmar,
the Philippines, Singapore, Thailand and Vietnam

#### **Council of Europe - Draft**

All European Economic Area states plus Albania, Andorra, Armenia, Azerbaijan, Bosnia and Herzegovina, Georgia, Moldova, Monaco, Montenegro, North Macedonia, San Marino, Turkey and the U.K.

#### European Economic Area

Austria, Belgium, Bulgaria, Croatia, Cyprus, the Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, the Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Spain and Sweden

#### **Latin American Data Protection Board (RIPD)**

Andorra, Argentina, Brazil, Chile, Colombia, Costa Rica, Mexico, Panama, Peru, Portugal, Spain and Uruguay

#### **Individual jurisdictions**

Abu Dhabi Global Market Argentina Brazil China

Dubai International Financial Centre Guernsey Serbia
Hong Kong Switzerland
Jersey Turkey
Moldova United Kingdom

Uruguay

ternational Peru

#### Jurisdictions part of multiple regional contracts

Argentina† Brazil† Peru† Portugal\* Spain\* Uruguay†

† Covered by their own and RIPD contracts.

\* Covered by EEA and RIPD contracts.

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## Data Transfer Basics: Key Terminology

- Personal Data (Art. 4(1) of the GDPR)
  - Any information relating to an identified or identifiable natural person ('data subject');
    an identifiable natural person is one who can be identified, directly or indirectly, in
    particular by reference to an identifier such as a name, an identification number, location
    data, an online identifier or to one or more factors specific to the physical,
    physiological, genetic, mental, economic, cultural or social identity of that natural person.
- Processing (Art. 4(2) of the GDPR)
  - Any operation or set of operations which is performed on personal data or on sets of personal data, whether or not by automated means, such as collection, recording, organization, structuring, storage, adaptation or alteration, retrieval, consultation, use, disclosure by transmission, dissemination or otherwise making available, alignment or combination, restriction, erasure or destruction.



## Data Transfer Basics: Key Terminology (cont'd)

## Special Categories of Personal Data (Art. 9 of the GDPR):

 Processing of personal data revealing racial or ethnic origin, political opinions, religious or philosophical beliefs, or trade union membership, and the processing of genetic data, biometric data for the purpose of uniquely identifying a natural person, data concerning health or data concerning a natural person's sex life or sexual orientation shall be prohibited.

### • Exceptions:

- Explicit consent
- Public interest (very rare)



## Data Transfer Basics: Key Terminology (cont'd)

## Controller (Art. 4(7) of the GDPR)

 The natural or legal person, public authority, agency or other body which, alone or jointly with others, determines the purposes and means of the processing of personal data; where the purposes and means of such processing are determined by Union or Member State law, the controller or the specific criteria for its nomination may be provided for by Union or Member State law.

## Processor (Art. 4(8) of the GDPR)

 A natural or legal person, public authority, agency or other body which processes personal data on behalf of the controller.



## Data Transfer Basics: Key Elements: Extraterritorial Reach

## The GDPR applies to (Article 3):

- The processing of personal data in the context of the activities of a controller or processor established in the EU, <u>regardless</u> of whether the processing takes place in the EU or not
- The processing of personal data of data subjects who are in the EU by a controller or processor not established in the EU, where the processing activities are related to:
  - the <u>offering of goods or services</u>, irrespective of whether a payment of the data subject is required, to such data subjects in the EU; or
  - the monitoring of their behavior in the EU



## Data Transfer Basics: Legal Background – GDPR

- Article 46(1): "...a controller or processor may transfer personal data to a third country or an international organization only if the controller or processor has provided adequate safeguards..."
- Article 46(2)(c): "The appropriate safeguards ... may be provided for, without requiring any specific authorization from a supervisory authority, by: (c) standard data protection clauses adopted by the Commission..."



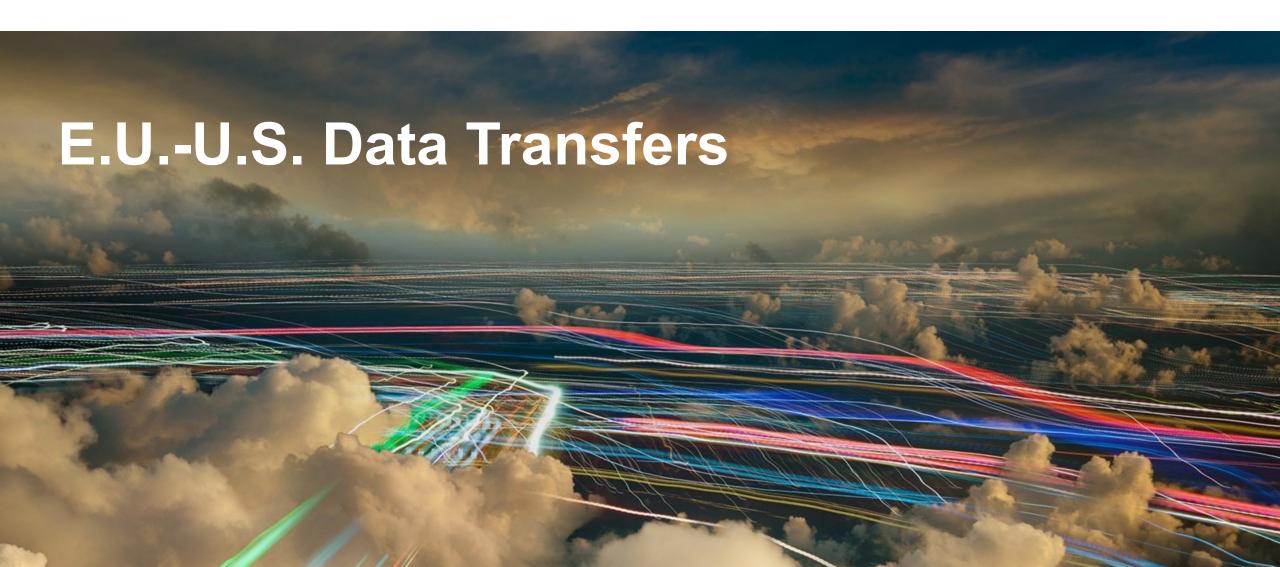
## Cloud-based Access is a Transfer

- Transfers include transmission or "making available" data to another party.
- According to the EDPB, personal data could be "made available" by creating an account, granting access rights to an existing account, "confirming"/"accepting" an effective request for remote access, embedding a hard drive or submitting a password to a file.
- Remote access from a third country (even if it takes place only by means of displaying personal data on a screen, for example in support situations, troubleshooting or for administration purposes) and/or storage in a cloud situated outside the EEA offered by a service provider, is also considered to be a transfer.









## Legal Background – Schrems II

- What did it do?
  - Invalidated the EU-U.S. Privacy Shield framework
  - Restricted effectiveness of SCCs
- SCCs finding
  - Valid for some level of data protection, but may be insufficient
  - Additional safeguards to limit access by government authorities



# International Data Transfers from the EU European Commission issued new Standard Contractual Clauses (SCCs) on June 4, 2021

- Under GDPR, cross-border transfer of personal data may not occur without an appropriate mechanism in place (adequacy decision, SCCs, Binding Corporate Rules, Derogation)
- The new SCCs reflect the evolved GDPR as well as the legal analysis from the Schrems II decision (which invalidated EU-US Privacy Shield and added transfer impact assessment requirements)

## Important Dates

June 27, 2021

May start using the new SCCs



September 27, 2021

Must use the new SCCs



December 27, 2022 Legacy agreements must be updated with the new SCCs



## When and How to use the SCCs Required for a "restricted transfer"

#### **Test for Restricted Transfer**

- Are you transferring personal data from the EEA?
- Is the recipient in a third country that does not have an adequacy decision?
- Is the intended recipient another person or organization (i.e., someone outside of your own company, including a subsidiary)

If the answer is Yes to all 3 questions, you are making a restricted transfer and need SCCs.

Then, under the Schrems II decision, need SCCs along with impact analysis and potentially supplementary measures if laws of recipient country do not afford appropriate privacy protections











**SCCs** 

**Transfer Impact Analysis** 

Supplementary Measures (as applicable)



# At long last...the DPF! (Or, "nobody say 'Schrems III'")



#### U.S. Dept. of Commerce ITA



**EDPB FAQs** 



**European Commission - Questions and answers** 

New Trans-Atlantic Data Privacy Framework largely a copy of "Privacy Shield". *noyb* will challenge the decision.

<u>noyb</u>

EUROPEAN COMMISSION

> Brussels, 10.7.2023 C(2023) 4745 final

COMMISSION IMPLEMENTING DECISION

of 10.7.2023

ation (EU) 2016/679 of the European Parliament and of the Council evel of protection of personal data under the EU-US Data Privacy Framework

**European Commission decision** 



# Data Privacy Framework New Trans-Atlantic Framework (Privacy Shield 2.0)

- On March 25, 2022, the United States and the European Commission committed to a new Trans-Atlantic Data Privacy Framework to replace the invalidated EU-U.S. Privacy Shield Framework
- The new Framework will ensure that:
  - Signals intelligence collection may be undertaken only where necessary to advance legitimate national security objectives
  - EU individuals may seek redress from a new multi-layer redress mechanism that includes an independent Data Protection Review Court
  - U.S. intelligence agencies will adopt procedures to ensure effective oversight of new privacy and civil liberties standards
- Companies will need to self-certify adherence to the Principles through the U.S. Department of Commerce.



## **DPF Highlights**

- DPF in force July 10, 2023 same day as EC's adequacy decision for EU-U.S.
- Adequacy decision based on Executive Order and DOJ regulations
- The US AG (DOJ NSD) designated the EU and EEA "qualifying states"
- Redress: The DPF allows Europeans to object if they suspect their data has been collected by American intelligence
  - A Data Protection Review Court, made up of U.S. judges, will be created to hear the claims.
- Enhanced oversight of U.S. intelligence to ensure compliance with limitations on surveillance activities
- Only "necessary and proportionate" data will be collected
- Organizations have three months to shift from Privacy Shield to DPF



# The EU, Norway, Iceland and

## **Implementing Transatlantic Transfers**

#### PERSONALIZED DATA TRANSFERRED TO The United States A current Privacy Shield participant that is A new DPF participant A U.S. entity not self-certified to the DPF converting to the Data Privacy Framework The receiving organization must update its Eligible U.S. organizations may submit Organizations on both sides of the Atlantic may privacy policy no later than 10 Oct. 2023 to applications to self-certify on the new DPF continue to rely on alternative data transfer reflect compliance with the EU-U.S. DPF and website, following all instructions closely. Only mechanisms, e.g., standard contractual clauses. transfer under the EU adequacy decision. It after approval by the Department of Commerce must convert from Privacy Shield to the DPF by may they rely on the EU adequacy decision. See the European Data Protection Board this deadline or withdraw. guidance on measures that supplement transfer The participating organization's next certification tools. Transfer impact assessments can due date is 12 months after approval of its The converted organization's next certification reference the EU adequacy decision and the application by the Department of Commerce, due date is listed on its record on the DPF list. U.S. intelligence community's implementation of with all requirements met. Executive Order 14086 via new policies and Anyone may verify the U.S. organization's procedures, as explained in this EDPB Anyone may verify the U.S. organization's current participation in the DPF using these guidance. current participation in the DPF using these instructions. instructions.

Published August 2023.



# The U.K. and Gibraltar

## **Implementing Transatlantic Transfers**

	PERSONALIZED DATA TRANSFERRED TO  The United States				
	A current Privacy Shield participant that is converting to the Data Privacy Framework	A new DPF participant	A U.S. entity not self-certified to the DPF		
	Eligible U.S. receiving organizations must supplement their converted EU-U.S. Privacy Shield self-certification by applying for self-certification under the U.K. Extension to the EU-U.S. DPF. However, they may not begin relying on the U.K. Extension for transfers until after approval of the U.KU.S. Data Bridge.  Organizations may not convert EU-U.S. Privacy Shield participation for U.KU.S. transfers without submitting an application.	Eligible U.S. organizations may begin applying to self-certify under the U.K. Extension to the EU-U.S. DPF.  Participants must also self-certify under the EU-U.S. DPF.  However, they may not begin relying on the U.K. Extension for transfers until after approval of the U.KU.S. Data Bridge.	Transfers must be made using alternative transfer mechanisms.  See guidance from the U.K. ICO on transfer risk assessments.		
	In the meantime, transfers should be effected via alternative U.K. transfer mechanisms. See <a href="mailto:guidance">guidance</a> from the U.K. Information Commissioner's Office on transfer risk assessments.	In the meantime, transfers should be effected via alternative U.K transfer mechanisms. See <a href="mailto:guidance">guidance</a> from the U.K. ICO on transfer risk assessments.	Published August 2023.		

## **Implementing Transatlantic Transfers**

	PERSONALIZED DATA TRANSFERRED TO			
	The United States			
	A current Privacy Shield participant that is converting to the Data Privacy Framework	A new DPF participant	A U.S. entity not self-certified to the DPF	
Switzerland	The receiving organization must update its privacy policy no later than 17 Oct. 2023 to reflect compliance with the Swiss-U.S. DPF. However, it may not begin relying on the Swiss-U.S. DPF for transfers until after the pending Swiss adequacy decision.  In the meantime, transfers should be effected by alternative Swiss transfer mechanisms. See <a href="mailto:guidance">guidance</a> from Switzerland's Federal Data Protection and Information Commissioner on data transfers.	Eligible U.S. organizations may submit applications to self-certify on the new DPF website, following all instructions closely. They may rely on the framework for transfers only after approval — and after the pending Swiss adequacy decision is finalized.  In the meantime, transfers should be effected by alternative Swiss transfer mechanisms. See the FDPIC's guidance on data transfers.	Transfers must be made using alternative transfer mechanisms.  See the FDPIC's guidance on data transfers.	











## **US Security Laws – FISA 702**

#### §702 of the Foreign Intelligence Surveillance Act

- FISA 702 governs the collection of intelligence related to non-U.S.
   Persons reasonably believed to be located outside the USA.
- The U.S. government may issue "directives" to "electronic communication service providers" ("ECSPs") for "all information, facilities, or assistance necessary to accomplish the acquisition in a manner that will protect the secrecy of the acquisition and produce a minimum of interference with the services that such electronic communication service provider is providing to the target of the acquisition."
- Due to a broad interpretation of ECSP, U.S. companies providing internal communications platforms (e.g., email to employees) may be subject to FISA 702.
- Checks & Balances: the U.S. Attorney General and the Director of National Intelligence jointly draft acquisition request (certificates), containing 'targeting and minimization procedures,' and submit these for approval by the Foreign Intelligence Surveillance Court (FISC), who will approve or deny these requests in 'opinions.'



## FISA 702 Deep Dive

## "Electronic Communications Service Provider?"

- A. a telecommunications carrier, as that term is defined in section 153 of title 47
- B. a provider of electronic communication service, as that term is defined in section 2510 of title 18;
- C. a provider of a remote computing service, as that term is defined in section 2711 of title 18
- D. any other communication service provider who has access to wire or electronic communications either as such communications are transmitted or as such communications are stored; or
- E. an officer, employee, or agent of an entity described in subparagraph (A), (B), (C), or (D).

## Provider of "Remote Computing Service?"

Defined as "any service which provides to users thereof the ability to send or receive wire or electronic communications," and includes no requirement that the service be provided to the public or any other third-parties.



## FISA 702 – Risks of Using an Electronic Communication Service Provider

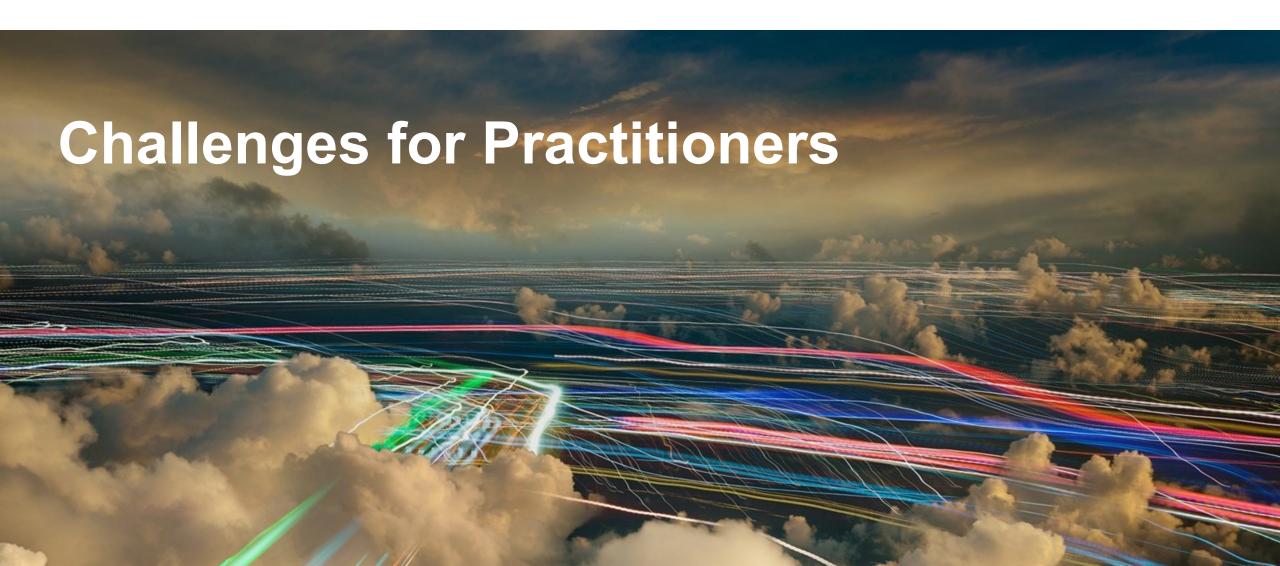
- If an entity is not itself subject to FISA 702 but uses an electronic communication service provider to process certain data, is it possible that U.S. intelligence agencies may gain access to such data under FISA 702?
  - Yes. Insofar as the data is in the possession of the electronic communication service provider, it can be subject to collection under section 702 regardless of whether the data is "owned" or otherwise controlled by an entity other than the provider. That is to say, the question is not where the data comes from; it is whether, at the time the query is run, it is at rest or in

motion through the electronic communication service provider's infrastructure.









## **Cloud Provider Challenges**

## **Industry Headaches**

- Myriad of data transfer laws / requirements
- DPA Negotiations
- Data Localization Requirements

## **DPA Negotiation Pitfalls**

- Indemnity for breach of the Data Processing Agreement (DPA)/personal data breach and limitation of liability
- Audit rights
- Costs of personal data breach
- Timing for notices



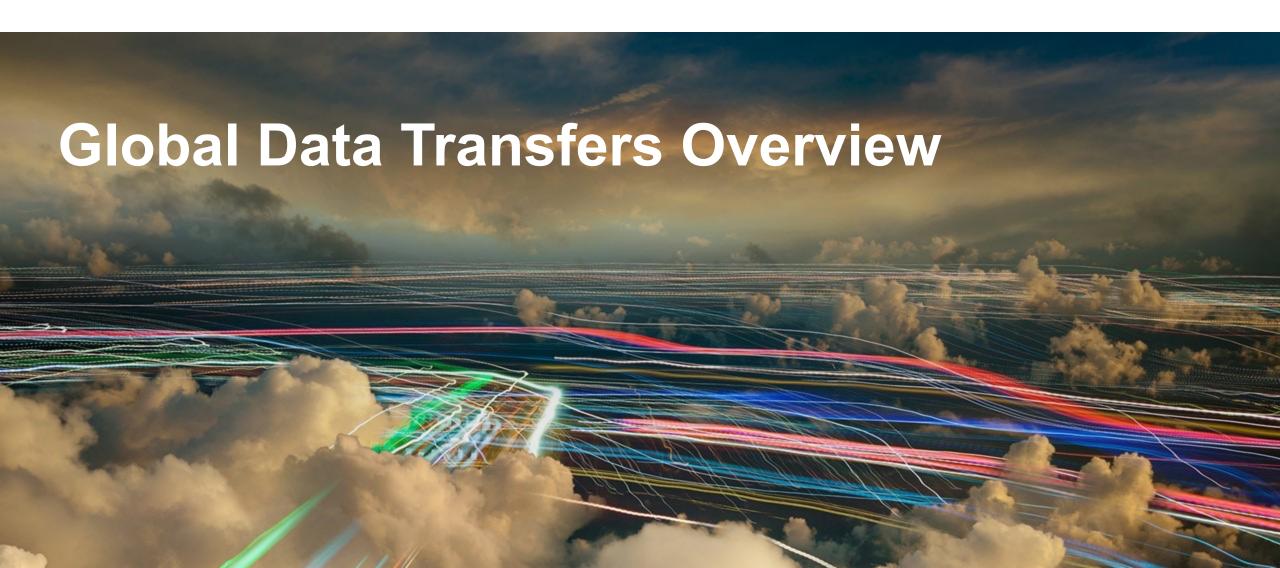
## Cloud-based Privacy / Cross-border Data Dynamics Within Regulated Entities

- Bifurcated functions between legal + risk + privacy ops
- Regulated entities generally are more trusted by consumers than non-regulated entities on privacy
- Regulated entities can inadvertently be swept up by legal frameworks not really written with them in mind
- Need to balance pressure to deploy PETs with pressure to ensure data integrity
- DPF is not available to certain regulated entities
  - BCRs of limited utility
- Financial institutions + SCCs
- Interplay of CPRA/CCPA + GLBA for online visitors and prospects

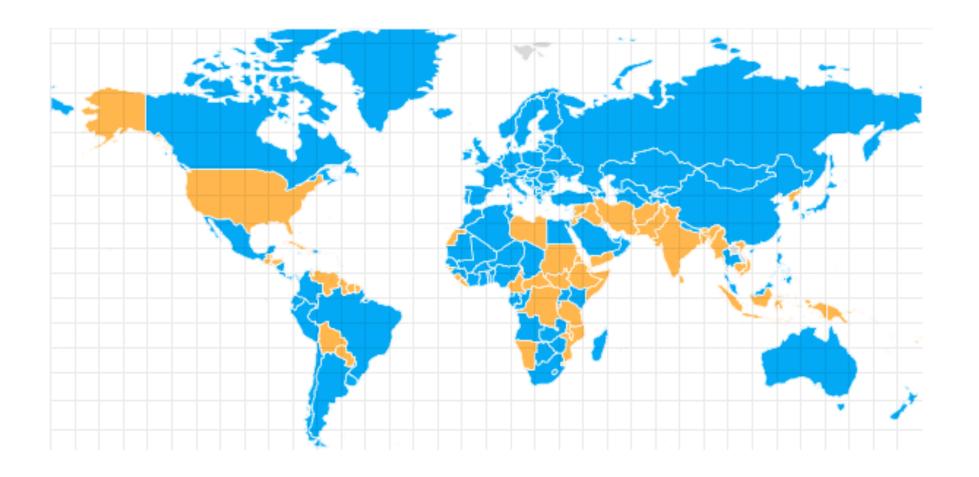








## **Global Privacy Laws**





## **International Data Transfers Overview**

Global focus remains on protecting personal data that transfers across borders.

#### • European Union & the United Kingdom:

- Strong distrust of the ability for companies in the United States to truly protect personal data from government surveillance continues to drive doubt.
- Even the new EU Standard Contractual Clauses aren't enough in some regulators' view.
- New(ish) UK IDTA
- China: Similar caution underlies increased data transfer protection obligations in the newly-implemented PIPL (eff. November 2021).

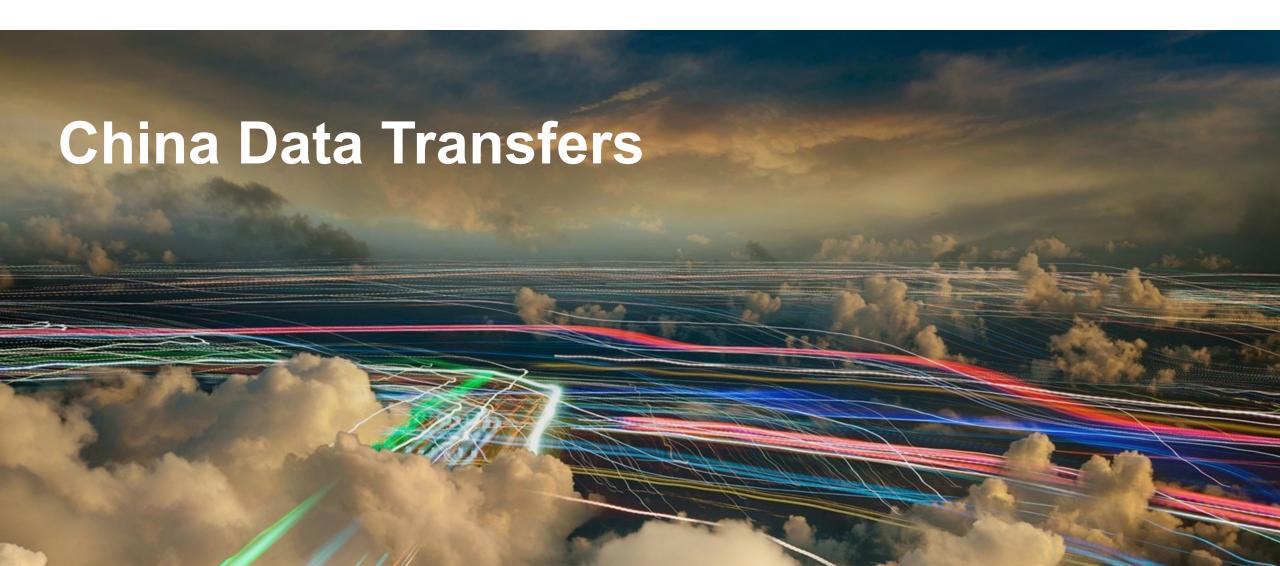
#### South America:

- Brazil's LGPD contains similar cross-border transfer requirements to the GDPR
- Argentina has its own set of Standard Contractual Clauses and models its approach on GDPR.









## International Data Transfers China

China's Personal Information Protection Law (PIPL) (effective November 2021)

#### Data localization

- The Cybersecurity Law (CSL) of 2017 contains data localization requirements for personal information held by Critical Information Infrastructure (CII) Operators (Art. 37). There are numerous other data localization requirements pertaining to specific sectors and types of data (e.g., banking, healthcare, internet mapping).
- PIPL requires CII operators or entities processing a large amount of information to store the data locally, and if transfer is necessary, pass a security assessment (PIPL Art. 40).

#### International transfer restrictions

- Under PIPL, in general, organizations are required to provide individuals with certain information about the transfer, obtain specific consent, adopt measures to make sure the third country provides the same level of protection, and carry out a data protection impact assessment (PIPL Arts. 39, 38, 55). They must also meet one of the conditions for transfers, such as passing a security assessment (mandatory for certain organizations) or concluding a standardized contract (PIPL Art. 38)
- Foreign entities can be added to a sanctions list whereby they may be restricted or prohibited from receiving personal information.
- There is no similar process to the GDPR for authorities to designate countries as having adequate safeguards.



## **Data Transfers from China**



China's Personal Information Protection Law (PIPL): Applies to organizations operating in China and to organizations/businesses outside of China that process personal data to offer goods and services or analyze the behavior of Chinese natural persons, and to any (unspecified) "circumstances stipulated by laws and administrative regulations"

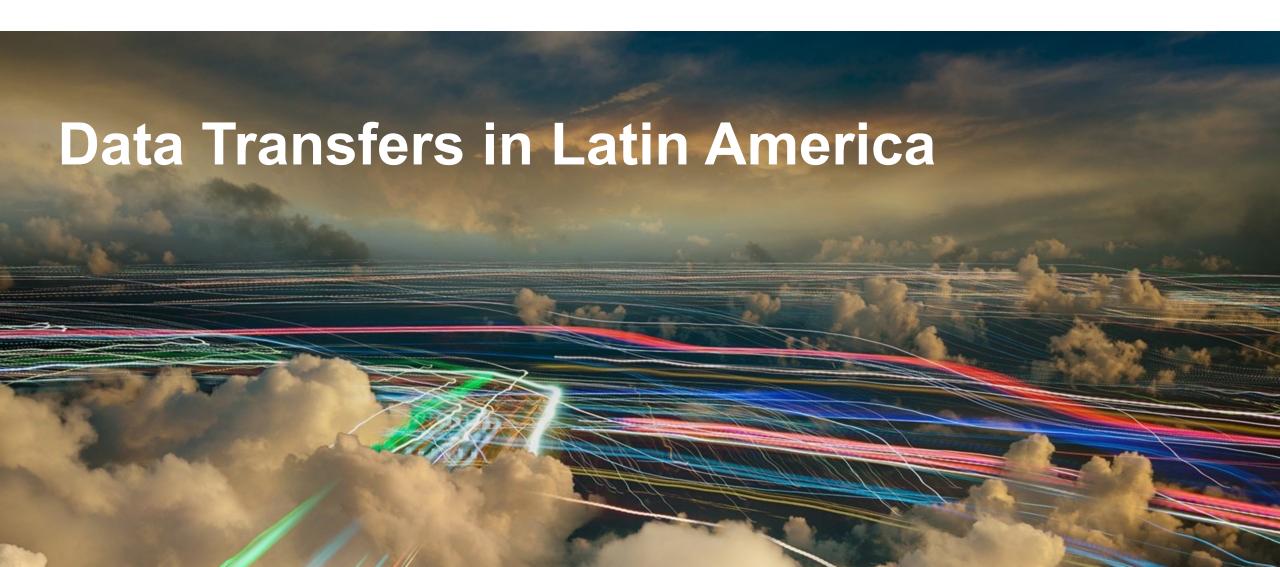
#### 3 Data Transfer Mechanisms:

- 1. Complete a security assessment by the Cyberspace Administration of China;
- 2. Complete a security certification by a certification institution designated by the Cyberspace Administration of China; or
- 3. Adopt the standard contractual clauses (SCCs).
- Data exporters must file the executed standard contractual clauses along with the protection impact assessment report with the provincial Cyberspace Administration of China where they are located within 10 working days.









# International Data Transfers Latam (Brazil & Argentina)

- Brazil's LGPD (2020) mirrors GDPR cross-border transfer requirements, e.g., transfer mechanisms or adequacy; prior specific consent. (General restriction on international transfers, with exceptions.)
- Brazil's regulator (ANPD) has yet to release a list of countries with adequacy decisions. The ANPD was expected to release guidance on cross-border transfers in 2022 and announced a public hearing on a draft resolution on data transfers and SCCs on September 12, 2023.
- The ANPD will regulate the use of model DTAs, SCCs, etc. The ANPD's director indicated that she prefers a simpler approach to SCCs rather than the EU approach complicated by Schrems II.
- Hosting data in foreign countries is considered a form of international data transfer.

#### **Data localization**

 The LGPD does not specifically regulate data localization, but other laws may apply, including for the financial and public sectors.

- Argentina's Personal Data Protection Act (PDPA) was enacted in 2000.
- Main Regulations enacted in December 2001
- 2002 recognized as adequate in Opinion 4 of 2002 by EU Commission
- Article 12 of the PDPA prevents the transfer of personal data to a country that does not provide an adequate level of protection.
- International transfers: Argentine SCCs approved 2016
- Transfers to non-adequate countries only permitted if:
  - Data subject expressly consents
  - Data is transferred pursuant to an agreement with SCCs
  - Intragroup transfers if Binding Corporate Rules have been put in place



## International Data Transfers Checklist

- Assess and document where international data transfers are happening (internal and external).
- Determine whether data localization requirements apply.
- Prioritize transfer types, third parties, and countries for selecting appropriate transfer mechanisms that work for your client.
- Execute data protection agreements, including SCCs (where needed), to establish appropriate transfer-related obligations.
- Conduct and document transfer impact assessments.



## **Questions?**





#### **Locations**

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