# Inside 202023

- 2...... How Directors Can Guide Their Company During a Crisis and Emerge Better For It
- 3...... New and Returning Members
- 5...... In Case You Missed It
- ACC News
- .. 2023 Upcoming ACCGP Events
- 11..... Board Member Spotlight





Lisa Fleischer Chief Legal Officer, DeLage Landen Financial Services

# A Message From the President Lisa Fleischer

Dear ACC Greater Philadelphia Mem-

bers and Friends: Happy Spring 2023!! As the weather gets

warmer and the days grow longer, I hope you'll think

about extending your day to do something fun – including joining us at our Tennis Outing (June 14) and/or our Charity Softball game at the Blue Rocks Stadium in Wilmington (July 12). Thanks to all of you who attended our May social events - annual Spring Fling (May 11), MYC at Five Iron Golf (May 17), our 44th Annual Philly Bar 5K race for charity (May 21). For those who missed out, please join us next year!

Speaking of fun, I hope you enjoy the brief article and pictures taken at the "Friends Experience" outing in King of Prussia. We had a blast sitting on the re-created stage set - whether it was on the couch in front of the water fountain seen in the opening credits of Friends, sitting on Joey and Chandler's chairs in their re-created living room or hanging out at Central Perk (there were some attempts at playing "Smelly Cat"). The best part was sharing this experience with our own ACCGP friends!

Speaking of taking time with friends, we had more than 750 ACCGP friends attend our 10th Annual IHCC! This year's feedback was overwhelmingly positive, with members especially commenting on the additional wellness items, including free chair massages and guided meditations all throughout the day. Other members commented on how well fed they were all day long (including the healthy snacks in the wellness room - and the candy counter and popcorn machine inside the tech room). I hope you had an opportunity to have a headshot taken while at the IHCC. I wish to personally thank our photographer, Ken Blackshear, for the best headshot picture I have had taken in years! Lastly, I need to thank the amazing IHCC Committee - and Joe Nullmeyer, Chair, along with our fantastic sponsors - without whom it would be impossible to host such a high caliber event.

Please watch your inboxes over the next few weeks. ACCGP will be doing a member survey and we want to hear from you. Your candid feedback will help us improve the ACCGP member experience.

Lastly, we are once again hosting a Diversity Internship program this summer. Thank you to all volunteers who have signed up to be mentors.

Thank you for allowing me to serve ACCGP as your president and look forward to seeing all of you at future events!

Warmest regards, Lisa Fleischer President

# In-Transition Membership

If you are a member who is in transition, take advantage of the opportunity to continue your membership **AT NO COST**. ACC will waive dues for existing members for up to one year, and offer a reduced membership rate for up to an additional two years if you are displaced but actively seeking a new inhouse position. [In-Transition/Retired Application For more information about In-Transition Membership, please visit: https://www.acc.com/membership/ become-a-member/in-transition-member.

# Retired Membership

Recently retired ACC members may continue their membership at a reduced rate of \$95 annually. You can email membership@acc.com to request an invoice for this great rate, or submit the In-Transition/Retired Application, and be sure to select the RETIRED option. For more information about Retired Membership, please visit: https://www.acc.com/membership/ become-a-member/retired-member.

If you have questions, please contact ACC's membership department at 202.293.4103, ext. 360 or at membership@acc.com.

# How Directors Can Guide Their Company During a Crisis and Emerge Better For It

By Clare Putnam Pozos Partner, Dechert

Every company will confront a crisis. The only real questions are (1) When?, and (2) Is leadership prepared to meet the moment and guide the organization through troubled times to the other side?

As a board director, your role is to govern the company effectively. The job includes protecting the financial interests of the shareholders and the company, safeguarding the company's integrity, reputation and goodwill, overseeing and supporting the CEO, and offering advice and expertise about a variety of matters. At some point during every director's tenure, however, a crisis will hit. There is no doubt that when it does, all relevant stakeholders will look to the board of directors for their leadership, but also with some level of scrutiny. How did the board respond to the crisis? Could the board have prevented this particular crisis with better oversight or governance? How will the board ensure that this type of situation never happens again? In order to be prepared, directors are best-served if they follow the below five steps to strategically guide their corporations through a crisis.

# Gather the right team.

When a crisis hits, the first step is to make sure that the right team has been gathered to respond. Are the key decision-makers for the company informed and working together? Does the CEO have the right people around him or her who can help gather information and evaluate next steps? Has the board been properly engaged, with the right directors in the room? Does the company have the right spokespeople (inside or outside of the organization) to engage with the media, if and when the time comes? Do you have a trusted lawyer with the experience to help evaluate the legal benefits and risks of your crisis response and related communications as they arise? The right lawyer leading the response allows the company to control and access advice from specialists, and if appropriate steps are taken, attorney-client privilege can protect sensitive deliberations from disclosure (and being second-guessed).

Different people will be needed to respond to different crises. For instance, the head of human resources would play a significant role if there have been allegations against an employee, while the head of the board's audit committee may have a heightened role if financial regulators have knocked on the door. But no matter what the crisis is, there are certain people who will always be part of the core team needed to respond. Have you and the CEO discussed who those people are? Do those people know that they are part of the core team?

In today's modern world, it is quite possible that these people will not all physically gather in the same room; but they should be on the same calls and working together. If they are working in silos without access to information and input into what others are doing, the company will suffer.

### Understand the crisis.

Once the team is assembled, everyone (including the board) needs to be well-informed and asking the right questions. What happened? When did it happen? Were the appropriate stakeholders notified when they should have been, or are you now responding to a crisis that quietly started quite some time ago? Is the root of the crisis currently internal (e.g., there have been allegations made by an employee against a senior executive) or external (e.g., hackers have breached your corporation's network to steal information and extort the company for ransom)? Should you publicly address the situation? If so, who is the best person to be making that statement? What should be included in the statement? What are the legal benefits and risks of these decisions? Directors will need to be able to access the appropriate information and process it quickly to help evaluate all options and develop the best response.

# Initiate your plan and response.

Once your team decides on the right strategic response, it is time to initiate the plan. Again, there are important questions a director can ask at this moment. Has your legal team reviewed the plan and signed off? Are there specific stakeholders that would benefit from an individual call from you personally about this situation? Is your response team planning now for different scenarios about how your stakeholders will respond once the plan is initiated?

Designing a well-thought out crisis response plan today will help you initiate and execute your plan when the crisis comes. Are your organization's compliance programs well-run and effective? Do you have risk management policies and procedures in place? Do the employees actually use them? With the help of your lawyers, you can develop and implement crisis response plans and conduct in-house training sessions. These can include mock regulatory inspections, table-top exercises for a ransom attack, and risk clarity assessments to determine what risks might impact your business more than others. Doing these types of exercises now will help your company minimize risk and allow you to develop solutions to problems on your own timetable. Then, when a crisis does hit, you are simply updating and modifying a plan that has been tested and approved, as opposed to starting from scratch in the eye of the storm.

# Disclose necessary information.

Initiating your response plan and handling the disclosures and communications about the plan will have some overlap, but they are two different steps in the process. There are two types of communications to consider: (1) those required by law, and (2) those that are good for business and the corporation's reputation.

continued on page 3

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First, is your corporation legally required to report an incident or potential legal violation? Depending on the situation, is a proactive response from you legally required? If so, to what extent? And if such requirements exist with multiple agencies or stakeholders, it may matter (both legally and strategically) what you disclose to whom and when. Your lawyers can help you evaluate all these risks.

Next, even if not legally required, what communications should be made because they are good (or necessary) for business? In some circumstances, the crisis may be public (or leaked to the public), and your shareholders, your customers, and the media will be watching how you respond in real time to unfolding events. In a public-facing crisis, your organization will need to decide how to

respond. Whether you choose to make many public statements as the situation unfolds, just one statement, or none at all, you should ensure that your statements are coordinated and clear. Any statements that the company releases – either internally or externally – should be vetted by both communications professionals and lawyers working together.

# Emerge on the other side.

Winston Churchill one said that you should "never let a good crisis go to waste." During a crisis, individuals and organizations will be tested, but true leadership can serve as the real difference between a bad day (or year) and an existential crisis for the company. At the end of any incident, it is natural to pat yourself on the back for a job well-done

and take a break. And you should congratulate yourself on surviving a serious incident. But that is the exact moment when you are best able to recall the details that will get lost to time and evaluate how you can make the organization stronger and better prepared for the next time.

Questions to ask yourself: What did we do well in our response? What could we have done better? What policies or procedures could we have had in place that would have better served us during this incident? What can we do now as directors that will prevent this from happening again?

A version of this article originally appeared in Directors & Boards. For more information, visit www.directorsandboards.com.

# **New and Returning Members**

# Adesola Adegbesan

Exelon Business Services Company, LLC

# **Amy Altshul**

Glaxosmithkline PLC

## Joseph Batastini

Chubb Group

# **Lily Becker**

Campbell Soup Company

## **Kelsey Bomar**

The Vanguard Group Inc.

# **Paul Bonavita**

Clarivate Plc

## **Edward Brant**

The Chemours Company

# **Charles Brawley**

Campbell Soup Company

### **Laura Brownlee**

Saint-Gobain Corporation

# Erika Caesar

The Bancorp, Inc.

## **Natalie Capuano**

Airgas, Inc

# **Richard Caputo**

Quaker Houghton

### Martin Chazin

Campbell Soup Company

# **Alison Chen**

Merck Sharp & Dohme LLC

#### Randall Cherkas

Campbell Soup Company

# Adam Ciongoli

Campbell Soup Company

# John Connelly

Campbell Soup Company

# Brian Coughlin

Campbell Soup Company

# Kristen Cramer

GOLO, LLC

# **Brionna Denby**

WSFS Bank

### **Michael DeRita**

AECOM

### **David DiDonna**

## **Jennings Durand**

Campbell Soup Company

# Nora Fluehr

TMNA Services, LLC

# **Gregory Frantz**

Campbell Soup Company

# Alicia Freind

Saint-Gobain Corporation

# **Amy Fritsky**

West Pharmaceutical Services, Inc.

# **Georgeann Fusco**

Brenntag North America, Inc.

# **Colleen Garrity**

## **Robert Glance**

Wells Fargo Law Department

# Iulia Glass

Campbell Soup Company

# Jacqueline Gorbey

Endo Pharmaceuticals Inc.

# Yasmine Goudarzi

Hamilton Lane Advisors, L.L.C.

### William Hanna

Wawa, Inc.

# **Thomas Harper**

American Red Cross

# **Mitch Herbert**

CIGNA

# **Gregory Houghton**

PTC Therapeutics, Inc.

continued on page 4

**Patrick Hromisin** 

Vanguard Group, Inc.

**Todd Hutchison** 

Campbell Soup Company

Megan lannacone

**Rose Isard** 

Campbell Soup Company

Kate Jager

Hamilton Lane Advisors, L.I.C.

**Casey James** 

**ARAMARK** Corporation

**Colleen Johnson** 

AmeriHealth Caritas

Jennifer Jordan

AmerisourceBergen Corporation

**Diana Joskowicz** 

Comcast Corporation

**Bo Ketner** 

Campbell Soup Company

**Brett Kratz** 

Amtrak

**Hena Kumar** 

Wawa, Inc.

**Andrew Kupchik** 

Campbell Soup Company

**Alex Lempiner** 

Woodsford Litigation Funding

**Allyson Levy** 

Vanguard Group, Inc.

**Dan Liang** 

Hersha Hospitality

Management

**Kyle Loder** 

Comcast Corporation

**Eric Loose** 

Philips North America LLC

**Evan Luce** 

Merck Sharp & Dohme LLC

**David Lukmire** 

Chubb Group

Saleem Mawji

Olympus Corporation of the Americas

**Kirstin Mazzeo** 

Campbell Soup Company

Joseph McBride

AmerisourceBergen Corporation

Karen McCarthy

**Dennis McCloskey** 

Olympus Corporation of the Americas

**Mallorie McCue** 

FedEx

**Mark Migliaccio** 

Campbell Soup Company

**Elizabeth Miller** 

Olympus Corporation of the Americas

**Amy Minniti** 

**Brian Morrissey** 

Endo Pharmaceuticals Inc.

**Helen Mountain** 

**Daniel Mulveny** 

FMC Corporation

John O'Brien

CSC

**Meredith Quinn** 

**Olearchik** 

Campbell Soup Company

Laura Pacifici

The Wistar Institute

**Heather Paik** 

Wawa, Inc.

Julie Palley

Comcast Corporation

Jonathan Park

Pfizer Inc.

**Elizabeth Powell** 

**Daniel Prestosh** 

Avantor, Inc.

**Stephanie Pritchard** 

Carpenter Technology Corporation

**Francine Raichlen** 

Independence Blue Cross

**Steve Reichle** 

Merck Sharp & Dohme LLC

**Michael Riyad** 

Hamilton Lane Advisors, L.L.C.

**Ryan Salem** 

FMC Corporation

**Stacey Saunders** 

defi SOLUTIONS

Melissa Scacchitti

**UGI** Corporation

**Jordan Segall** Xylem Inc.

**Barbara Shaffer** 

Olympus Corporation of the Americas

Ratna Shah

Campbell Soup Company

**Jonathan Shaw** 

Elasticsearch, Inc.

**Carolyn Shea** 

Hamilton Lane Advisors, L.L.C.

**Gwyn Simmons** 

Olympus Corporation of the Americas

Jaime Skinner

Brenntag North America, Inc.

**Rayanna Smith** 

TE Connectivity

**Angelique Smith**West Pharmaceutical Services,

Inc.

**Michael Smith** 

Olympus Corporation of the

Americas

**David Stollman** 

Adaptimmune

Yeechun Su

Lauren Sullivan

CIGNA

**Stephanie Their** 

Campbell Soup Company

**Nathan Trexler** 

The Nemours Foundation

Mariya Tsalkovich

Healthcare Services Group, Inc.

Virginia Varley

Vanguard Group, Inc.

**Nicholas Verna** 

The Bancorp, Inc.

**Christina Wagner** 

Independence Blue Cross

Julie Wang

EnerSys

Vivian Wesson

The Board Place

Cam Williams
CDK Global, LLC

John Wilson

Brenntag North America, Inc.

**Brandon Wind** 

Olympus Corporation of the

Jessica Wismer

Chipotle Mexican Grill, Inc.

Erin Worrell

Americas

Brenntag North America, Inc.

Cheneise Wright

Chubb Group

# In Case You Missed It

# **Board Retreat**

March 17, 2023

Your ACCGP Board of Directors met on St. Patrick's Day at the Philadelphia Marriott Old City for a half day of strategic planning. The board broke up into groups to discuss Sponsor Recruiting, Engagement and Development; Board Member Cultivation, Engagement and Development; Diversity, Equity, Inclusion & Belonging; Member Engagement and Programming; and Health & Wellness initiatives. Following the meeting, the board participated in a walking food tour of Old City and visited three different restaurants for a taste of Philadelphia.







# Meet Your Counterparts with Armstrong Teasdale March 23, 2023

ACCGP celebrated Global
Membership Month with a
special Meet Your Counterparts
with Armstrong Teasdale at The
Restaurant School at Walnut Hill
College. Attendees enjoyed a
three-course sit-down dinner with
wine pairing in a unique setting.









# Women's Summit

# March 30, 2023

Our March 30<sup>th</sup> Women's Summit featured seven educational sessions focused on women's issues in the workforce. Thank you to Womble Bond Dickinson (US) LLP, Blank Rome, Duane Morris, Montgomery McCracken Walker & Rhodes, Dechert LLP, Faegre Drinker and Cozen O'Connor for making this event such a success!









# **In-House Counsel Conference** April 20, 2023

Over 750 attendees participated in our 2023 In-House Counsel Conference at the Pennsylvania Convention Center. Attendees were able to earn up to seven CLE credits on one day, including 4 ethics CLE credits, on cutting edge legal topics impacting in-house counsel. This year's event also featured a tech demo showcase, complimentary headshots for all attendees and a meditation room with chair massages, healthy snacks and a calm environment.

















# **Women Lawyers Social Event** May 4, 2023

Dechert LLP hosted ACCGP's women lawyers at a unique night out at The FRIENDS<sup>TM</sup> Experience at the King of Prussia Mall. Attendees were able to experience set recreations, props and costumes from the show, and even a chance to sit on the iconic orange couch.











# **Annual Spring Fling** May 11, 2023

ACCGP celebrated the arrival of spring at South Bowl. Attendees enjoyed cocktails, good food and a night of bowling in a retro setting.







# **Annual Spring Fling (cont.)**











# Meet Your Counterparts with Fisher Phillips

May 17, 2023

Thank you to Fisher Phillips for hosting a Meet Your Counterparts event on May 17<sup>th</sup> at Fire Iron, one of Philadelphia's newest spots. Attendees enjoyed an indoor virtual golf simulator and delicious food and drink!













# **ACC News**

# 2023 ACC Annual Meeting – Register Now!

For decades, the ACC Annual Meeting has proven to be the premier conference for in-house legal professionals. The experience is transformative and unmatched. In fact, 97% of attendees said they will attend again! Find everything you need for 2023 and beyond in this year's program schedule and register NOW!



**In-Person Roundtable** 

Luncheon with

Eversheds Sutherland at the Capital Grille in

Philadelphia, PA

(In-Person)

# **ACC365 App Now Available to Download**

Your work goes beyond your desktop and now so does the ACC member experience. The brand-new ACC365 app is now available to download. Stay connected and get the ACC experience in the palm of your hand. With one tap, you are plugged into the people, resources, and knowledge that accelerate your career.

# Expand Your Network of In-house Peers – Recruit a member today!

ACC's annual Member Get a Member campaign is going on now through September 30<sup>th</sup>. During this campaign, members receive the opportunity to win fabulous prizes for each colleague they recruit to join ACC, and newly recruited members that use the discount code MGAM50 receive \$50 off their first-year dues! Learn more about Member Get a Member.

# **2023 Upcoming ACCGP Events**

Visit ACC Greater Philadelphia for the most current event details or to register for chapter events.

#### JULY JUNE July 12 June 14 7th Annual Family Fun Night/Softball Game **Tennis Outing & Meet** at Frawley Stadium in Wilmington, DE Your Counterparts with **Obermayer Rebmann** (In-Person) Maxwell & Hippel LLP at the Germantown July 17 **Cricket Club** Community Service Activity at MANNA (In-Person) with Schnader Harrison Segal & Lewis LLP (In-Person) June 20 **Meet Your Counterparts** July 18 with Morris Nichols at **Banking & Financial Services CLE Institute** The Chancery Market in with Dechert LLP Wilmington, DE (Virtual) (In-Person) July 25 June 22

# AUGUST

# August 3

Ethics & Compliance CLE Institute with Ballard Spahr and Manko Gold Katcher & Fox at the Radnor Hotel in Radnor, PA

(In-Person)

Be on the lookout for calendar updates!

# July 26

Meet Your Counterparts with Anderson Kill

at DiBruno Bros. in Philadelphia, PA

(In-Person)

CLE Program & Reception with Fisher Phillips at the ArtsQuest Center at SteelStacks in the Lehigh Valley

(In-Person)

9

Sponsors for 2023

We thank our 2023 Sponsors for their support of our chapter. Without them, we could not achieve the levels of success that the chapter consistently reaches.

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**PLATINUM** 







**GOLD** 

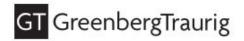




















**SILVER** 

















**BakerHostetler** 



Stevens & Lee



# **Board Member Spotlight**

# Jonathan Margolis Vice President and National Director of Privacy, Toll Brothers

Current Role with ACCGP:

Treasurer

What is your favorite part about ACC Greater Philadelphia?

Getting to meet and know the best and brightest in-house attorneys in our region.

Favorite Philly restaurant?

Always looking for something new, so I will pick one most have not heard of: Sushi Hatsu in Ambler. The chef cooked at Morimoto and Nobu before opening in his hometown.

Favorite place to vacation?

Just like a restaurant, I always

like to see new places, but my favorite trip was probably Madrid and Barcelona.

Any fun fact about yourself?

My wife's twin brother was in a freshman dorm with a past president -- which is how I got involved!



# Follow Us on LinkedIn at

https://www.linkedin.com/company/acc-greater-philadelphia/



# Chapter Leadership

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Chief Legal Officer De Lage Landen Financial Services

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# Frank R. Borchert, III

General Counsel & Corporate Secretary Marlette Funding, LLC

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Legal Counsel Lawtrades

### **Treasurer**

### Jonathan Margolis

Vice President & Counsel Toll Brothers, Inc.

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Chief IP Counsel Walmart Inc.

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Senior Corporate Assistant General Counsel, SAP America. Inc.

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Vice President & Counsel Brown Brothers Harriman

### Shreya Amin

VP, Sr. Counsel & Asst. Board Secretary Rabobank

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Senior Legal Director, North America Firmenich

### Teleicia Dambreville

Director, Senior Counsel Burlington Stores, Inc.

### Michael Donnini

Counsel
Comcast Corporation

# Tara Gibbons

Senior Legal Counsel Wawa, Inc.

# Tonya Harris

Senior Counsel
PPL Services Corporation

# Gabriel Holdsman

Senior Vice President and General Counsel PTC Therapeutics, Inc.

# Elizabeth Kim

Associate General Counsel Marlette Holdings, Inc.

### Marko Kipa

Deputy General Counsel Comcast Corporation

#### **Matthew Maisel**

General Counsel
Pro Capital Management II, LLC

## Rosaleen Morris Oskanian

VP, General Counsel, and Corporate Counsel, Vitara Biomedical, Inc.

## Christopher E. Pushaw

Ricoh USA

### **Edward Rockwell**

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### Joshua Romirowsky

Senior Counsel Audacy

### Yan Ling (Winnie) Wang

Senior Legal Counsel De Lage Landen Financial Services, Inc.

### Michelle Warner

Counsel and Chief Ethics Officer Delaware River and Bay Authority

# **Chapter Administrator**

Christine Stewart ("Chris") ACC Greater Philadelphia

# Assistant Chapter Administrator

### **Denise Downing**

ACC Greater Philadelphia