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Navigating the New Normal:

Legal Considerations for Businesses in the Pandemic and Post-Pandemic Era



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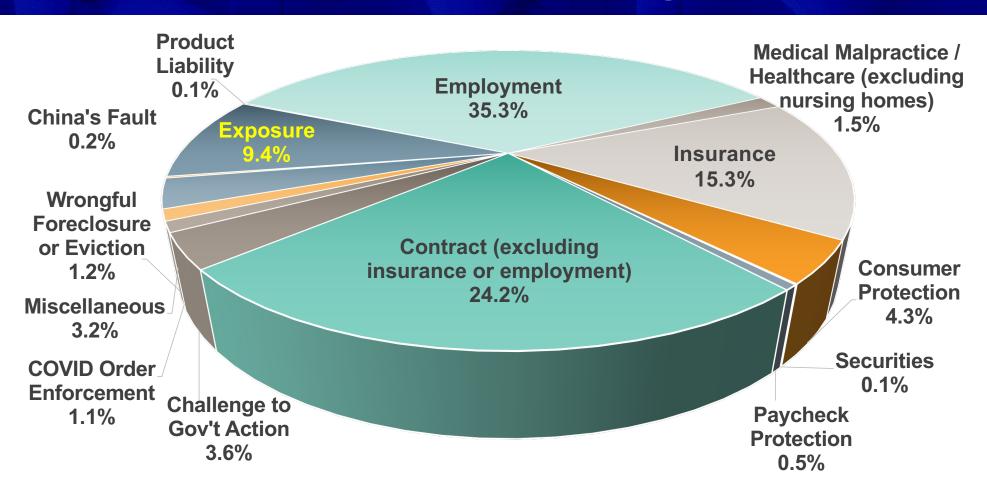


COVID-19 Related Litigation

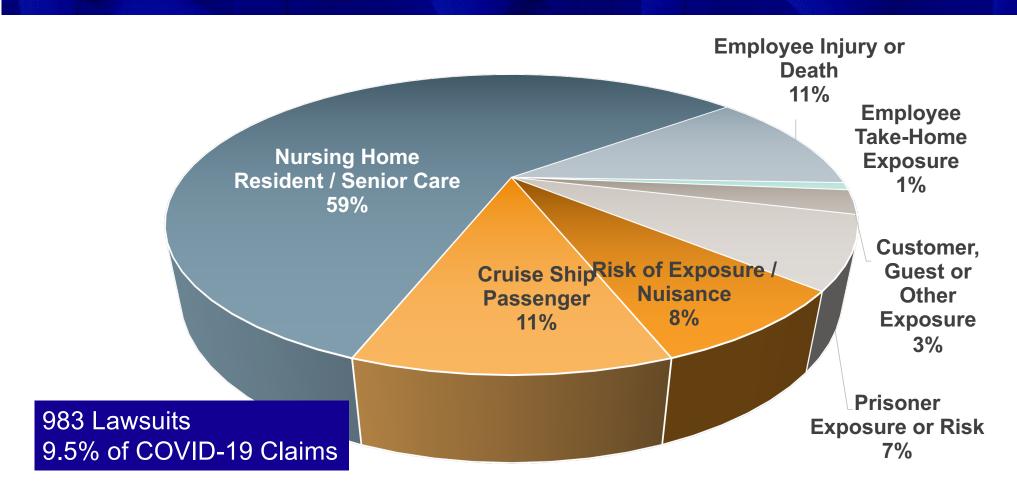


*As September 19, 2021. Sources: Westlaw Court Wire Alerts, Court New Service (CNS) Dinger, media reports.

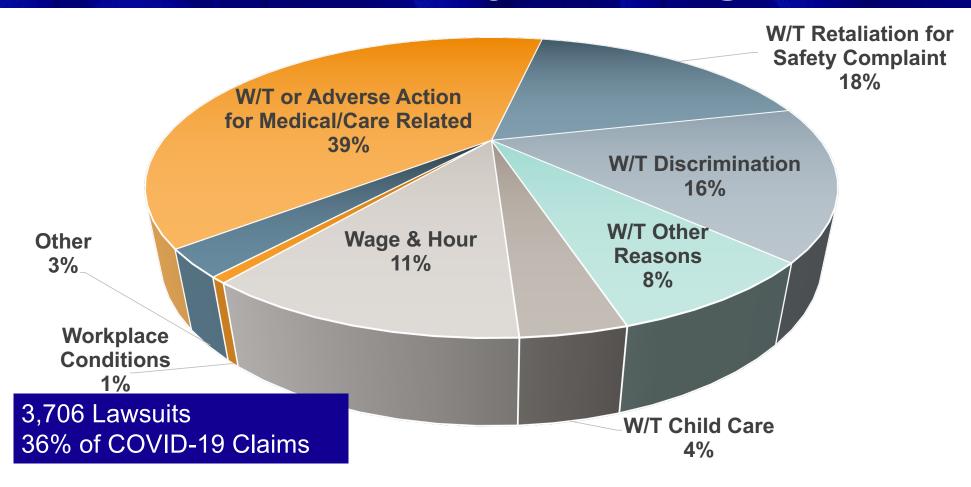
Overview of the Litigation



COVID-19 Exposure Lawsuits

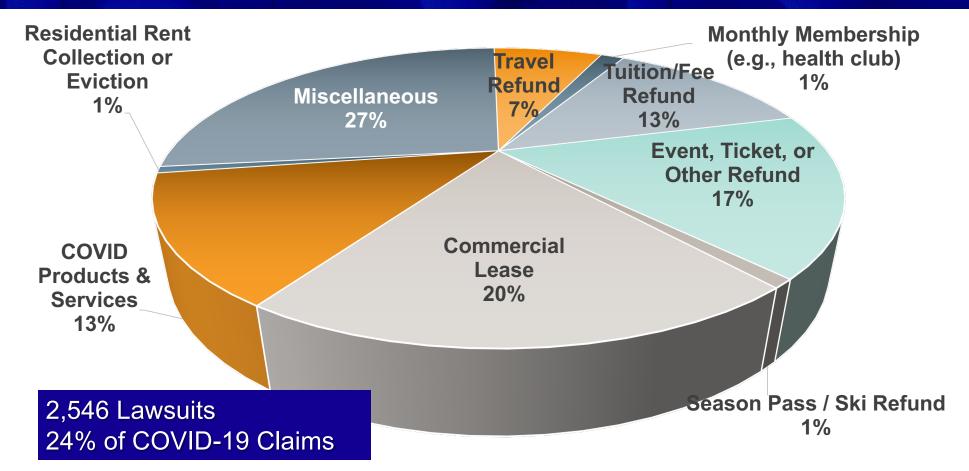


COVID-19 Employment Litigation

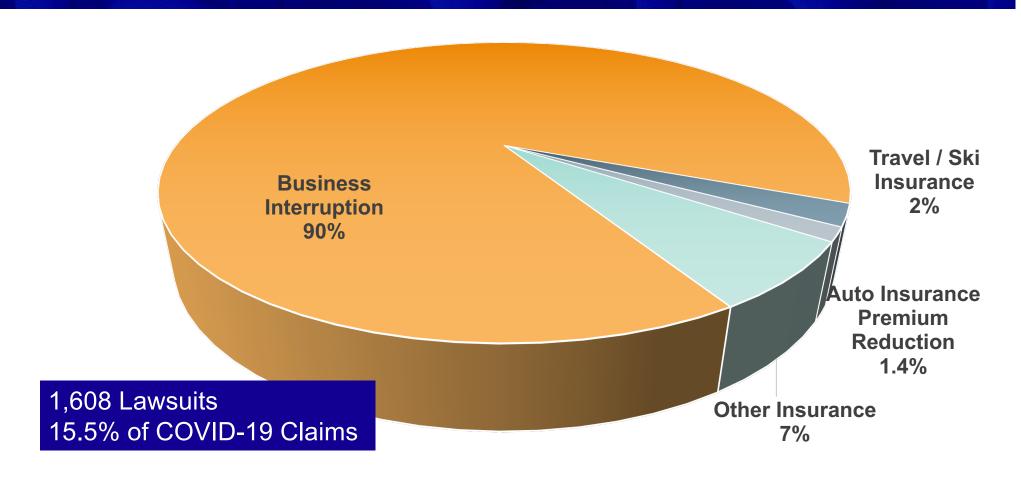


COVID-19 Contract Claims

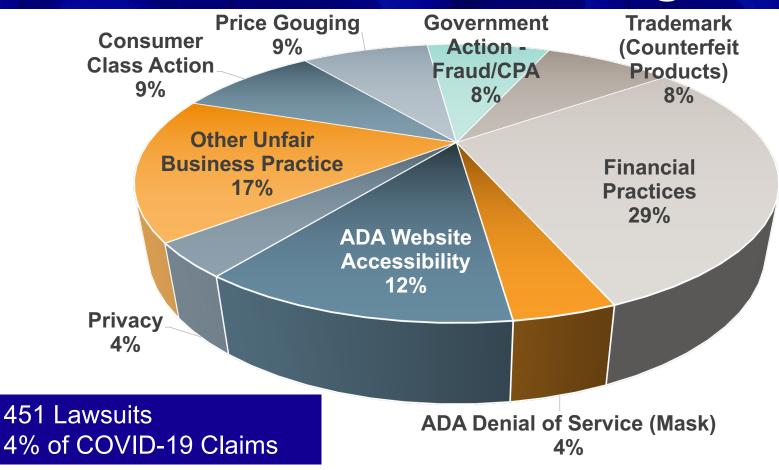
(excluding insurance, employment, wrongful eviction/foreclosure)



COVID-19 Insurance Litigation



COVID-19 Consumer Litigation



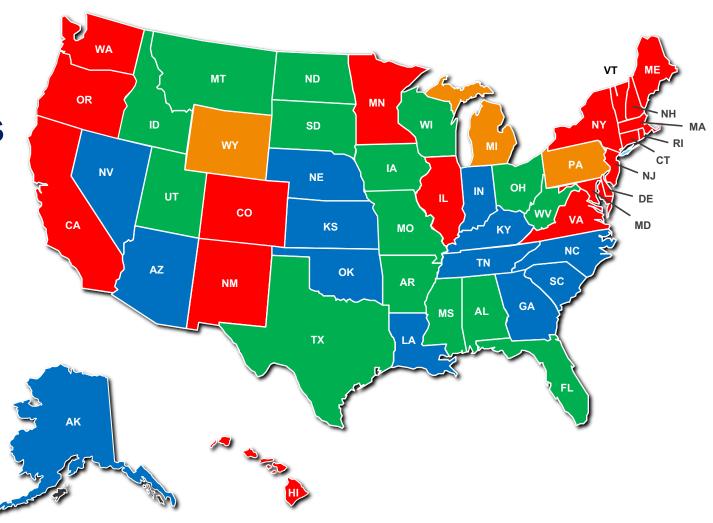


COVID-19 Statutory Protections

- Strong Liability Protection
 - No liability except for reckless, willful, or intentional misconduct
- Basic Liability Protection
 - Liable if clear and convincing evidence of gross negligence
 - In some instances, no liability if act/omission was in substantial compliance with federal public health guidance
- Limited Liability Protection
 - No liability for complying with <u>all</u> federal, state, and local requirements

COVID-19 Liability Protections

- Strong Liability Protection
- Basic Liability Protection
- **Limited Liability Protection**
- No Liability Protection







- Employee sued employer for lax safety standards and she contracted COVID-19
- Employee quarantined at home with spouse, and spouse and daughter got COVID-19 and spouse died
- Employee sued employer for spouse's death
- Court ruled claim not barred by workers' compensation exclusive remedy
- Ek v. See's Candies Inc., No. 20STCV49673 (Cal. Super. Ct. L.A. County)



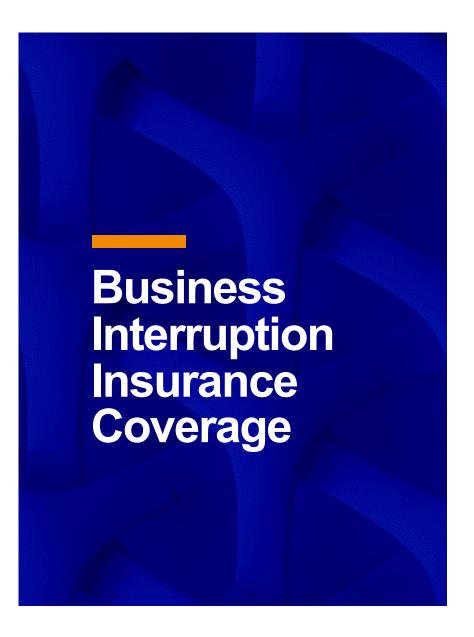
- Employee contracted COVID-19 at work, and spouse at home then got COVID-19 from employee
- Spouse sued worker's employer for injury
- Court ruled spouse's claim dependent on injury to employee and barred by worker's compensation exclusive remedy
- Kuciemba v. Victory Woodworks Inc., No. 3:20-cv-09355 (N.D. Cal., Feb 22, 2021)



- Warehouse workers sue employer for COVID-19 injuries and deaths of employees and family members
- Claims assert public nuisance and failure to follow public agency health requirements to protect employees
- Court dismissed the case
 - The issues go "to the heart of OSHA's expertise and discretion" and OSHA should decide
 - And courts are "particularly ill-suited to address this evolving situation and the risk of inconsistent rulings is high"
- The case is now on appeal.
- Palmer v. Amazon.com, Inc., No. 20-3989 (2d Cir. oral argument held May 19, 2021).

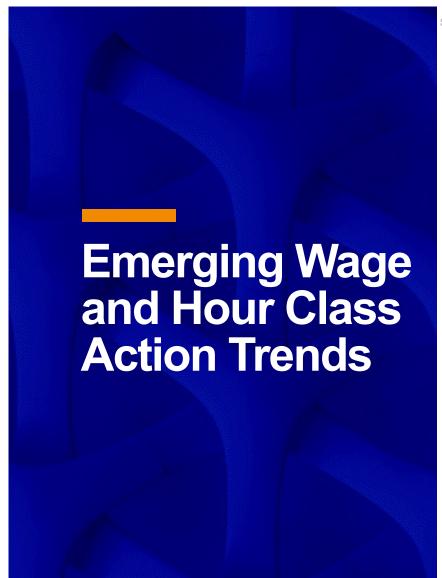


- Many exposure suits focused on places where people are/were confined
- Claims range from emotional distress to death due to exposure to COVID-19
- One federal judge dismissed a series of lawsuits for fear of exposure to COVID-19 (no symptoms, no infection) -- allowing such cases would "lead to a flood of trivial suits."
 - Weissberger v. Princess Cruise Lines, Ltd., No. 2-20-cv-2267 (C.D. Cal. July 14, 2020).
- Other judges have dismissed lawsuits for plaintiffs who got COVID-19 for lack of causation.
 - E.g., <u>Wortman v. Princess Cruise Lines, Ltd.</u>, No. CV 20-4169 (C.D. Cal. Aug. 21, 2020); <u>Rumrill v. Princess Cruise Lines, Ltd.</u>, CV 20-3317 (C.D. Cal. Aug. 21, 2020); <u>Hsu v. Princess Cruise Lines Ltd.</u>, CV 20-3488 (C.D. Cal. Aug. 21, 2020).



- Policyholders have sued insurers for losses stemming from shut downs or scaled-back operations during the pandemic
- Most rulings favor insurers
- One court held the COVID-19 virus did not "physically and directly alter the property," and the governor and health-department's orders "simply prohibited one's use of the property...and through it all did not remotely cause direct physical damage to the property."
 - Santo Italian Café LLC v. Acuity Insurance Co., No. 21-3068 (6th Cir. Sept. 22, 2011)
- Similarly, another court held the COVID-19 virus and government shutdowns did not result in "direct physical loss or damage" to property.
 - <u>Troy Stacy Enterprises Inc. v. The Cincinnati Ins. Co.</u>, No. 1:20-cv-00312 (S.D. Ohio Sept. 24, 2021)

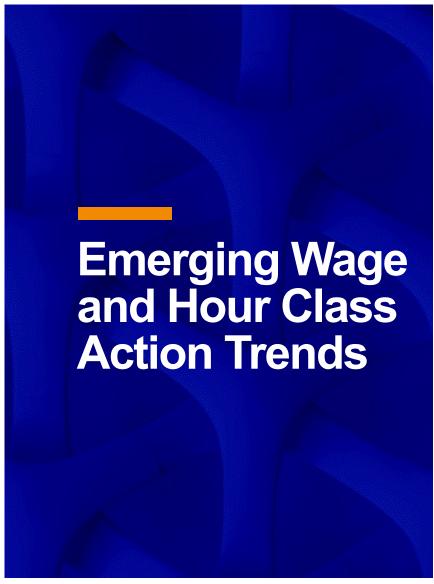




Compensability of COVID-19 Screening

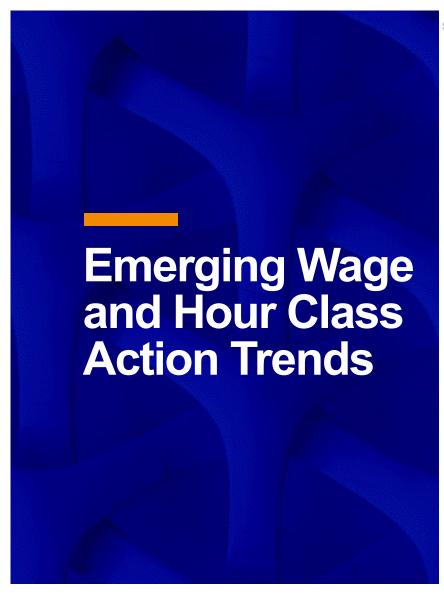
- Federal Law
 - Integrity Staffing Solutions, Inc. v. Busk, 135 S.Ct. 513 (2014)
 - U.S. DOL: https://www.dol.gov/agencies/whd/flsa/pandemic
- State Law: Jurisdictional Variances
 - Frlekin v. Apple, Inc., 979 F.3d 639 (9th Cir. 2020)
 - CA DIR: https://www.dir.ca.gov/dlse/COVID19resour ces/FAQs-Testing-Vaccine.html





Remote Work: Best Practices

- Refine and reiterate timekeeping practices
 and telecommuting policy
- Train managers
- Update timekeeping systems
- Require certification of time worked
- Properly manage meal and rest breaks
- Be mindful of expenses incurred for remote work
 - <u>California</u>: CA Labor Code § 2802
 - <u>Illinois</u>: 820 ILCS 115/9.5
 - <u>D.C.</u>: D.C. Mun. Reg. Title 7, § 910.1



Regular Rate Calculation

- Signing, Retention, Referral, Safety, Hazard, Attendance and Similar Bonuses
- https://www.federalregister.gov/documents/2 019/12/16/2019-26447/regular-rate-underthe-fair-labor-standards-act#p-318
- Vaccine Incentives

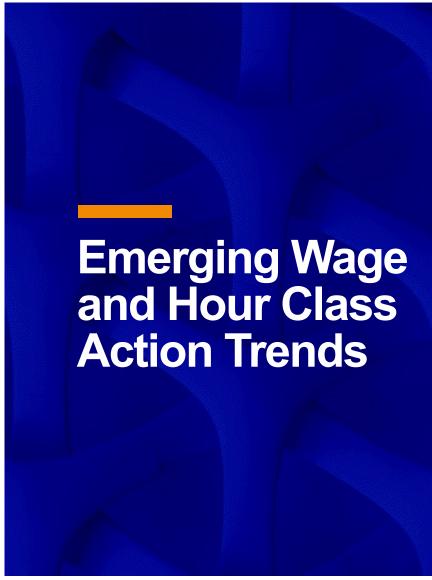
• FLSA Method:

- divide total compensation by total number of hours worked in the bonus period, including overtime hours
- https://www.dol.gov/agencies/whd/fact-sheets/56a-regular-rate

California Flat Sum Bonus Method:

- divide total compensation by non-overtime hours worked in the bonus period
- https://www.dir.ca.gov/dlse/faq_overtime
 .htm





- Misclassification Mishaps
 - Salary basis
 - https://www.dol.gov/sites/dolgov/files/WH
 D/legacy/files/fs17g_salary.pdf
 - "White-Collar" Exemptions:
 - https://www.dol.gov/sites/dolgov/files/WH
 D/legacy/files/fs17a overview.pdf
 - Outside Sales Exemption
 - https://www.dol.gov/sites/dolgov/files/WH
 D/legacy/files/fs17f outsidesales.pdf
 - California variances
 - https://www.dir.ca.gov/dlse/faq overtimeex emptions.htm

Vaccine Mandates

- Legal in most states, subject to reasonable accommodation obligations for employees who do not get vaccinated because of a disability or a sincerely held religious belief, practice or observance
 - Recognizing an accommodation request
 - Disparate impact/treatment considerations
 - https://www.eeoc.gov/wysk/what-you-should-know-about-covid-19-and-ada-rehabilitation-act-and-other-eeo-laws
- No obligation to accommodate an employee's objection to vaccination if based on strongly held personal, social, or political beliefs that are not religious in nature
- Biden mandate: more questions than answers

ADA Reasonable Accommodation: The Basics

- Provide accommodation unless there is undue hardship or direct threat.
- Compliance typically evaluated on whether the employer engaged in the
 interactive process and/or there are reasonable accommodations
 that could be made to enable the employee to perform the essential job
 functions.
- Reasonable accommodation = modifications or adjustments to the work environment, <u>or</u> to the manner or circumstances in which the job is performed.
- Extremely high burden to show "undue hardship" or "direct threat."

How does this rule apply to vaccine mandates and other COVID-19 workplace issues?

Direct Threat

- Employers may refuse to hire or employ persons who pose a "direct threat" to the health and safety of themselves, other employees or other persons associated with the business.
- Direct Threat = "significant risk of substantial harm"
- Factors:
 - Nature of risk
 - Duration of risk
 - Severity of risk to third parties
 - · Probability that disease will be transmitted and cause harm
- Assessment cannot be based on speculative or remote risk.

Factors for Consideration

Undue Hardship

- Employers may refuse to hire or employ persons who pose a "direct threat" to the health and safety of themselves, other employees or other persons associated with the business.
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Factors for Consideration

The ADA: New Angles on the Horizon

- ADA does not prevent an employer from mandating **vaccination**, subject to reasonable accommodation provisions.
 - Absent direct threat, ADA requires reasonable accommodation of employees who do not get vaccinated due to a disability, unless accommodation would pose an undue hardship.
 - Low burden to establish "disability"
 - Interactive process.
 - Potential "reasonable" accommodations:
 - schedule changes, reallocating/redistributing marginal functions, reassignment, additional leave
 - Confidentiality.

The Focus Remains the Same: Interactive Process and Accommodation

The ADA: New Angles on the Horizon

- Pandemic and post-pandemic workplace accommodations:
 - Masking, social distancing, changes to physical workspace, testing
 - Modified schedule
 - Telework
 - Reassignment
 - Unpaid leave
 - Catch 22: unvaccinated challenging exclusion from workplace; vaccinated challenging return to workplace

Reasonable Accommodation on Religious Grounds

- Employers must accommodate an employee's sincerely held religious beliefs, practices or observances absent undue hardship
- · "Religious belief" broadly defined
- EEOC: assume request for religious accommodation is legitimate absent an objective basis for questioning either the religious nature or sincerity
 - Undue hardship = "More than a de minimis" cost or burden on employer's operations
 - · Proportion of employees who are vaccinated
 - Extent of employee contact with non-employees
 - Alternative accommodations



Source: https://www.thehealthyamerican.org/religious-exemptions















Steps to Protect Your Business from COVID-19 Exposure Liability

- Confirm your insurance coverage
- Document compliance with public health orders and guidance
- Post warnings and consider waivers
- Investigate positive cases at your business
- Have a public relations and response plan
- Know and support your state's liability protections

Steps to Mitigate Risk of Pandemic-Related Employment Class Action Litigation

- Evaluate compensability of any COVID-19 screening processes
- Remain vigilant on timekeeping, expense reimbursement, breaks and other wage and hour practices implicated for remote work
- Carefully analyze bonuses and other incentive compensation for potential inclusion in regular rate calculation (and be mindful of California variance for flat sum bonuses)
- Review overtime exemptions for compliance in pandemic workplace
- Refine reasonable accommodation policy and processes focused on interactive process and individualized inquiries







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