

Cyber Incident Response

- Control risks by promptly identifying and notifying individuals affected by a cyber incident
- Streamline incident investigation and notification processes with trusted expertise
- Solutions delivered for a fixed cost to provide end clients and insurers with cost certainty & predictability

Key Benefits

- Reduced Risk Exposure:** Reduce risk by promptly identifying and notifying individuals affected by a cyber incident
- Defensibility:** Provide confidence to clients through our repeatable & statistically-validated process -- vetted over years of issue-specific expertise
- Cost Predictability:** Innovative pricing model supported by our unique data analytics-driven workflows

By the Numbers

2,500+

Employees Worldwide

70+

Offices, Data Centers & Review Facilities around the world

3,000+

Seats of Review Capacity

An organization's conduct after a cyber incident takes place is important. Failing to take proper steps to reduce harm caused by a cyber incident and to adhere to data breach notification and other regulatory requirements can drastically increase overall risk exposure. Identifying the source and determining the extent of an incident early can help an organization take reasonable and necessary steps that may significantly limit liability and reduce harm caused to employees, customers and the company reputation.

Cyber Incident Response Services

Consilio's team relies on a unique combination of technology enabled services and over fifteen years of experience providing investigation, eDiscovery and information governance services to help organizations respond to cyber incidents. By leveraging custom data analytics tools and nearly two decades of managed document review experience we help organizations understand the scope of cyber incidents quickly so data breach notification and other regulatory requirements can be addressed quickly, thoroughly and efficiently.

Data Processing & Analytics

Consilio's custom-built sensitive data screening tools were developed over the past decade to streamline the process of identifying key documents, people and sensitive information for some of the largest scale litigation and investigations in history. Consilio leverages this same expertise in addition to customized tools to help automate the identification of documents that reveal which customers, employees or other parties may have been impacted by a cyber incident so your organization can comply with pressing data breach notification and other regulatory requirements.

Analysis & Document Review

Regardless of whether an incident is the result of an insider threat, external malware or the loss of data by an employee, the number, type and geographic location of the individuals affected by an incident must be determined to comply with complex data breach notification requirements. Consilio's expert review team relies on years of experience managing and analyzing petabytes of documents to help you understand who was impacted by a cyber incident so you can confidently define the scope and impact of a particular incident and take necessary steps to comply with regulatory requirements.

Cyber Incident Workflow Stages

1

Population Identification

2

Analysis

3

Reporting

Normalization & Reporting Technology

Once key documents and individuals are identified, Consilio creates dynamic reports that can be customized to include the information most relevant to your matter. The beauty of these reports is not only that critical information such as the name, date, role and geographic location of the individual impacted by the incident are identified, the reports also link relevant documents to each individual. Consilio's report is built to effectuate your notification plan to include information most relevant to your data.

Where we are:

North America



Europe



Asia Pacific (APAC)



How We Help Our Clients Reduce Risk & Manage Costs

A More Consultative Approach



Our specialists are guides, not order takers. We challenge assumptions based on experience and ask the right questions at the start to keep your review on track and on budget.

A Drive to Achieve Service Excellence



Our teams develop proven processes and patent-pending QC overview to deliver faster turnarounds without sacrificing quality.

Right Solution for the Right Results



With over 100+ software and database engineers on staff, we innovate to help our clients excel beyond the status quo from in-house platforms to enhancements of off-the-shelf solutions.

Together as One Global Practice



Through our expert advisors, technology infrastructure, matter expertise and proven workflows we offer our clients global reach and local expertise together.



Offices

19+ in North America

7+ in Europe

4+ in Asia Pacific



Document Review

12+ in North America

3+ in Europe

4+ in Asia Pacific



Data Centers

6+ in North America

5+ in Europe

4+ in Asia Pacific

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