

KONEXO

The Future of the Legal Department in a Post-COVID-19 World

ACC San Francisco

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a Division of Eversheds Sutherland

Taking the temperature:
understanding your business

An increasingly challenging landscape

63%

Increased pressure on legal teams compared with 12 months ago

62%

Increased pressure to reduce costs compared with 12 months ago

41%

Lack of resources is the single biggest challenge facing legal teams

The pressures placed on legal teams are growing. The volume and complexity of workloads are increasing at the same time as budgetary pressures, meaning that legal teams are often having to do more with less.

The big picture



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COVID-19: Changes in legal ops and corporate culture

The growing role for legal technology

63%

Legal technology can
increase operational
efficiency

96%

Legal technology will
improve the working
environment

The legal technology maturity model



Manual

- > No **IT strategy** or investment
- > **Manual** and paper-based process
- > **Shared drives**, spreadsheets, **email filing**

Centralized

- > **Document management** and knowledge sharing
- > **Capturing data** on volumes and work types
- > System administration of basic tasks (**alerts**, **reminders**, etc.)

Established

- > Legal processes and **workflows** administered through technology (intake/request management, matter tracking and closure, e-Billing)
- > **MI and Reporting** generated in real time to demonstrate value, manage resources and justify investment
- > **Document automation** in place to improve efficiency of drafting

Optimized

- > **Self-service** tools in place to enable business processes
- > **Using data to drive** continuous improvement and future technology strategy
- > Opportunities for further automation, **Artificial Intelligence (AI)** and **Robotic Process Automation (RPA)** being assessed and implemented

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Using tech to recession-proof
your business

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Questions?

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