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best to handle stress. Lastly, Capital University Law School's Co-Director for the Center for Dispute Resolution, Terrance Wheeler, discussed concepts of professionalism and effective negotiation as they relate to transactional work and litigation. Thanks again to

our sponsor and speakers for making this a great program.

For more information on these programs or upcoming chapter programs, go to www.acc.com/chapters/centoh.php.

Welcome New Members

We wish to welcome the following new members who have joined our chapter recently:

- John Boyer**, Nationwide Mutual Insurance Company
- Rhonda Comer**, Nationwide Children's Hospital
- Douglas Curtis**, The McGill Corporation
- Kim Finley**, Office of the Ohio Insurance Liquidator
- Leslie Graden**, Nationwide Mutual Insurance Company
- Timothy Hall**, M/I Homes, Inc.
- Keith Hartzell**, OhioHealth Corporation
- Sean Hutcheson**, MPW Industrial Services, Inc.
- Terri Meldrum**, OhioHealth Corporation
- Karen Niederkohr**, Corporate One Federal Credit Union
- Anthony Roehl**, Nationwide Mutual Insurance Company
- John Seidensticker**, American Electric Power
- Robert Spencer**, DANA Corporation



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Jenny C. Barnes President's Message

Dear CO-ACC Members:

CO-ACC has had another busy fall with several CLE

programs. In September, Schottenstein, Zox & Dunn sponsored a CLE on bankruptcy issues in their nationwide offices. In October, a CLE program on ethics and professionalism, sponsored by Shumaker, Loop & Kendrick, was held at Nationwide Insurance in downtown Columbus. Both events were well attended and continued the tradition of high quality CLE, which is a hallmark

benefit of CO-ACC membership. We thank our many sponsor firms for their time and effort and value their partnership in creating these CLEs. We encourage you as members suggest CLE programs that you would like to attend. The 2008 CLE series is shaping up well and will include some "leading-edge" topics.

CO-ACC is also proud to announce two new advisory board members. Jim Klein, vice president, general counsel and secretary, Cooper Tire & Rubber Company, is a life long resident of Toledo. CO-ACC also welcomes J. Michael Wilder, general counsel and secretary of Marathon

Petroleum Company. Michael has been in Findlay for ten years. Both men will be key in providing guidance and counsel as the chapter continues to involve the newly incorporated Ohio counties in and around Findlay, Ohio. We are grateful for their involvement and the CO-ACC officers and directors-at-large look forward to working with them both.

Best wishes for a peaceful holiday season.

Sincerely,
Jenny Barnes
President, CO-ACC

Program Recap

The chapter held a CLE program in September on "Business Bankruptcies: What Corporate Counsel Should Know About the 2005 Bankruptcy Reform Act and the Impact of New Capital Markets." Schottenstein Zox & Dunn hosted the event at their offices and the turn out was excellent. There were over 30 people in attendance and the speakers were informative and the topic was relevant in-house lawyers.

The very successful October 9, CLE Program addressed the important issues of professionalism, ethics, and substance abuse. The sponsor for this program,

Shumaker, Loop & Kendrick, worked extremely hard to develop this entertaining program for over 150 attendees. The program started with a panel discussion on ethical issues facing in-house counsel. Participants on this all-star panel were: Robert Biskup, General Motors; Joseph Blasko, Liebert Corporation; James Kline, Cooper Tire and Rubber Company; Scott Murray, Wachovia Securities; and Jack Saul, University of Akron School of Law. The panelists reviewed the importance of the recent *In Re Teleglobe Communications* decision and debated various ethical issues that impact in-house counsel on a daily basis. Following the panel, humorist

Sean Carter addressed substance abuse to thundering applause and laughter. He also provided three suggestions on how

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Discover Best Practices from ACC's Annual Meeting

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I recently attended ACC's annual meeting in Chicago ... heck, who's kidding whom? It's a command performance for ACC staff and we fight over the privilege of attending and spending such high-quality time interacting with members!

There's an adage here at ACC that a former ACC Board Chairman (Bill Lytton, now retired CLO of Tyco, then CLO of International Paper) used to help us define a meeting's success for members: With so much information and so many "opportunities" flying by at light speed in their day jobs, anytime a member can go to a meeting and pick up even one really good, practical idea to take back home and implement, they will feel that the time was spent well. So here's my review of several really good ideas collected from the ACC Annual Meeting that I'd like to share with those of you who weren't there.... Maybe next year (October 19–22, 2008 in Seattle) you'll be able to pick up some gems without a middleman!

In no particular order:

■ **The first thing you do is send everybody home.** A ton of great ideas for responding to government investigations emerged from a wide variety of programs at the meeting, but one that resonated with many attendees is the idea of establishing a policy that if uniformed, government agents invade your premises and begin a sharp edged investigation, you should send the staff home immediately. The govern-

ment often uses the "raid" tactic not so much to collect documents, but to catch employees unaware and to scare them into saying things that damage the company—they don't do this in a formal interview environment, but they will storm an employee's office and begin unpacking their desk drawers. So if they show up, leaders from the law department and other designated staff should surely escort government officials around and cooperate fully, but only after the staff has "evacuated" the premises—the government is not entitled to interview employees without notice and authority, especially without counsel present (either the company's or the individual's personal counsel). They won't be happy with you for killing their fun, but if they're investigating your company in this manner, it's too late to wonder if you'll get extra points for serving coffee and cookies.

■ **On the subject of lawyers as targets in criminal enforcement actions or prosecutions:** There's a whole lot of stuff out there on increasing lawyer liability for client failures, as well as why it is that lawyers are more likely to be targets, along with their clients, when the government comes calling. A number of programs focused on these issues, but one of the most troublesome worries repeatedly raised was whether there was anything that lawyers can do to avoid being called as fact witnesses (especially since many corporate counsel wear multiple hats in their jobs and carry business responsibilities). One idea discussed was for the in-house lawyer to file an appearance as counsel of record for the case. It makes it far more difficult for the government's counsel to call

the defense counsel on a matter as a fact witness, especially, as is almost always the case, when there are non-lawyers in the company who can testify to facts that the government wants to explore and document them. Calling a lawyer to do this endangers the client's ability to assert privilege over anything the lawyer worked on in the past (subject matter waiver) or, for that matter, in the future.

■ **Outside counsel budgets—an oxymoron?** Unfortunately, it seems so. One great idea presented by a large law department that has trouble getting certain high profile firms to follow clearly negotiated and detailed budgets for large matters is to have the board (or a relevant board committee) "approve" the outside counsel's budget for major projects. Then, when the outside counsel suggests that they're going to have to bust the budget or calendar because of "unforeseeable" events, you can ask them: "Would you like to notify the board of this recent development in person, or by report for their next meeting?" Let them know that the in-person presentation is preferred since they'll be able to answer board members' questions directly onsite. Heck, maybe you could sell tickets to your in-house counsel friends and colleagues?

■ **More on outside counsel costs:** Institute a system of shadow bills for outside counsel matters you're most concerned stay within budget or on track. Shadow billing is a law department-driven mechanism for reviewing outside counsel bills as each one comes in, and checking on whether they're on track with cost estimates that the department calculates, usually based on historical experience but

maybe based on other criteria, such as the spending cap for the matter/its value. For each relevant billing period, you compare the actual bill with the shadow bill you've predicted; if you know that monthly costs should be averaging \$35,000, and you start receiving bills for \$3,000 or \$300,000, you know that the matter is not proceeding as planned and is likely to miss budget. You know to ask outside counsel NOW for an explanation of what is causing the variance. You may find their answers completely satisfactory, you may have estimated poorly, or you may decide early out that your outside counsel is not properly managing, supervising, or budgeting the matter and can nip errant behaviors in the bud. After all, it's worse to have this conversation after the matter is irreversibly out of control and over budget.

■ **Think about establishing a more active role for lawyers in government relations.** An increasing number of law department leaders are either leading or supporting their company's "capital" office presence to stay abreast of developments that will affect your company or industry, and to influence emerging regulations when possible. The role of company lawyers is to help ensure that legislation doesn't lead to regulatory nightmares for the company. Involvement of the legal staff does not always entail directly lobbying activities, but usually does include responsibilities that confer new career challenges and personal development for lawyers somewhat trapped within the glass ceilings of their current in-house positions.

■ **Carefully consider the evolving relationship you may have with your**

company's outside auditors: While that primary relationship is "owned" by the CFO, you are likely to be increasingly involved in managing the auditor's requests, and likely also increasingly concerned about what auditors are asking to see in the conduct of their regular reviews of the company's fiscal health. The jewel: focus on a more proactive (rather than waiting to be placed in a reactive) role in anticipating some of these issues and negotiate them with the auditors in advance of retention. A panel addressing this subject and reporting on an ACC initiative to improve the lawyer-auditor relationship offered lots of specific ideas. Catch some of them in the material archived at www.acc.com/php/cms/index.php?id=368.

■ A number of programs touched on the issue of helping counsel prove (as in "quantify") their value to their clients, in spite of their status as a "cost center" within the company. Some counsel discussed their efforts to create what amounts to "dashboards" for their client leadership (a dashboard generally appears on the client's screen when opened and provides a ticker of information). These dashboards provide real-time status and dive-down detail on the costs that the client's area has "incurred," whether charged back to the client or not. This provides a method of linking law department costs more concretely to services and to client actions. Obviously, someone has to feed the dashboard beast, but it's worth thinking about, especially if the information could be entered by non-lawyer staff, outside counsel, or consultants.

* I'm going to let you see all the "substantive law" good ideas by logging onto the ACC website and checking out the course materials posted on the annual meeting's homepages.

One last reminder on picking up pearls at the meeting: If you attend the meeting in Seattle, set aside time to shop the exhibit hall for more good ideas than you can shake a stick at. I mean it. Unless you've been to an ACC annual meeting before, you have no idea what I'm talking about, but ask anyone who's been. The exhibit hall/trade show floor is the busiest place at the meeting. There are almost 200 firms (outside counsel, legal services providers, legal tech experts, staffing and professional consultants, etc.) present and they all bring their tippy top people who understand your business and can fashion solutions designed just for law departments. If you're in the market to interview firms, preview technologies, or discuss consulting services, come to the meeting with your pencil sharpened and your exhibit hall map marked with the most direct routes to visit the folks you need to see. You will have an unparalleled opportunity to meet with the top providers of virtually everything a law department needs: you can talk to them for 30 seconds or 3 hours, with as little or as much specificity as you like; if you're not interested, you walk to the next booth (usually with some nice swag in tow!). This is so much easier that inviting a line of prospects to interminable meetings in your offices and finding out they've sent a local account rep that can't answer your questions.

Comments or ideas for me? Contact me at hackett@acc.com.